

## **ONE-YEAR LIMITED WARRANTY (US ONLY)**

Wolverine Data manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry standard practices. Wolverine Data warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The limited warranty term is one year beginning on the date of invoice, as further described in the following text.

Damage due to shipping the product to you is covered under this limited warranty. Otherwise, this limited warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Wolverine Data, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Wolverine Data.

The warranty extends only to the first consumer purchaser, and is not transferable. This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Wolverine Data system after the system is shipped from Wolverine Data or its resellers; accessories or parts that are not installed in the Wolverine Data factory. During the one-year period, beginning on the invoice date, Wolverine Data will repair or replace products returned to Wolverine Data's facility.

To request limited warranty service, you must contact Wolverine Data's Technical Support Services within the limited warranty period. Refer to the section titled TECHNICAL SUPPORT to find the

appropriate telephone number for obtaining customer assistance. If limited warranty service is required, Wolverine Data will issue a RMA (Return Material Authorization) Number. You must ship the products back to Wolverine Data in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Wolverine Data will ship the repaired or replacement products to you freight prepaid if you use an address in the continental United States, where applicable. Shipments to other locations will be made freight collect.

To obtain service, you must include: (a) a copy of your receipt or other comparable proof of purchase; (b) a written description of the problem; (c) your address and telephone number; (d) Write the RMA number on the outside shipping packaging.

**NOTE:** Wolverine Data uses new and reconditioned parts made by various manufacturers in performing limited warranty repairs and building replacement products. If Wolverine Data repairs or replaces a product, its limited warranty term is not extended.

## **WARRANTY EXCLUSIONS**

**Normal Wear and Tear** - Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Abuse and Misuse** - Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the products or accessories for

commercial purposes or subjecting the product or accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Wolverine Data, are excluded from coverage.

**Use of non-Wolverine approved accessories** - Defects or damage that result from the use of Non-Wolverine's accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification** - Defects or damages resulting from service, testing, adjustment, instillation, maintenance, alteration, or modification in any way by someone other than Wolverine Data are excluded from coverage.

**Altered Products** - Product or accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Wolverine Data parts or accessories, are excluded from coverage.

#### **OTHER LIMITATIONS**

Any implied warranties shall be limited to the duration of this limited warranty, otherwise the repair, replacement or refund as provided under this express limited warranty is the exclusive remedy of the consumer, and is provided in lieu of all other warranties, express or implied. In no event shall Wolverine Data be liable, whether in contract or tort (including negligence) for damages in excess of the purchase price of the product, accessory or software, or for any indirect, incidental, special or consequential damages of any kind, or loss of revenue or profits, loss of business, loss of information or data, software or application with the ability or inability to use the product, accessories or software to the full extent these damages may be disclaimed by law. Some states (or jurisdictions) do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

**Thank you for choosing Wolverine!**

**Having difficulty using this product?**

Please try the following options:

- Call us at 949-458-9888 M-F 9:00-5:00 Pacific Time
- Visit [www.wolverinedata.com/support](http://www.wolverinedata.com/support) to find the latest documentation and other help tips
- E-mail or write to our technical support staff at [support@wolverinedata.com](mailto:support@wolverinedata.com) or our address:  
9939 Muirlands Blvd. Irvine, CA 92618

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.