

## Setup: Configuring your Mini Cam

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### 1) Before you begin:

Make sure you have read the minimum requirements and have successfully completed the installation portion of this support page. Connect your Android or iOS smartphone to the WiFi network that you want to connect to your Mini Cam (must be 2.4GHz).

### 2) Download the free app and create a free account.

Download and open the free 'MeShare' app from Google Play or the App Store and sign up for a free MeShare account. You can create an account using a valid email address (shown below), a phone number, or an existing Facebook or Google+ account.

If you already have a MeShare account, please login.



### 3) Select the (+) Add Device option.

Once you've logged into your account, select the Add Device option on the device list as shown below. A few in-app instructions will help guide you to prepare your Mini Cam for network configuration.



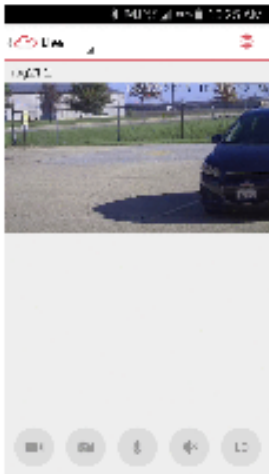
## 4) Enter your WiFi password.

You will be prompted to enter the password for the WiFi network that your phone is connected to, which you intend to configure your Mini Cam to connect to. For your convenience, please make sure that you enter your password carefully and correctly (case-sensitive). Please allow a few minutes for SmartLink to automatically find and connect your camera to the WiFi network.



## 5) Name your device.

Once SmartLink has successfully connected your Mini Cam, it will prompt you to name your camera and select your time zone. You can choose a preset name, or set your own unique name (e.g. 'Living Room,' or 'Dog Cam'). It will then ask you whether you want to share your device or not. Once these steps are completed, your Mini Cam will be ready for use!



## Common Troubleshooting Tips

If your device isn't connecting to the wireless network, you may be encountering some common and resolvable issues. Please try one of the following if you are having trouble connecting your Mini Cam:

- 1) You may have entered your WiFi password incorrectly. Please reset your device by pressing and holding the reset pin on the back of the Mini Cam until the LED turns off. Wait for it to power back on, and retry the setup process once the LED is blinking green.
- 2) Your wireless signal may be too weak. In order to improve your wireless signal, you can move your router close to the Mini Cam, upgrade your router, or purchase a wireless repeater and install it near the Mini Cam.
- 3) Please refer to the FAQ in the Greet support pages for more solutions
- 4) Still having trouble? Contact our friendly support team at [support@zmodo.com](mailto:support@zmodo.com).