

## **Blank Display**

Check to be sure that the power cord is securely plugged into a standard electrical outlet that is not controlled by a wall switch.

Use adapter provided with the unit to assure proper operation.

Unplug base from electricity, remove any battery or batteries. Leave unplugged for 1 minute. Reinstall the battery or batteries and plug in the ac adapter.

## **Intercom issues**

Are you using the line cords that came with the unit? The cords that came with the unit are black and they are round unlike the normal flat line cords. Please use the line cords that came with the unit. The cords that are packaged with this phone are called twisted pair line cords . These cords help prevent interference. Please use these cords in order to obtain optimum performance.

Assign the same telephone number to Line 1 on all system phones. The intercom feature on this phone will not work if Line 1 is not the same on all phones.

Assign intercom/extension numbers to all system phones. Please remind customer not to use an intercom number more than once. All the intercom numbers must be assigned for your advanced features to work.

An adjunct will interfere with the communication signal of the system telephones. Remove all equipment from Line 1 other than system telephones. This includes Fax machines, Fax switches, Modems, Answering systems, Security systems and standard telephone sets.

Do all the sets communicate with each other? Use the following procedure to determine that all sets communicate? Unplug 2 units from the wall jacks. Take the other end of that cord and plug it into L1/L2 jack in the back of the phone. Take the other end of that cord and plug it into L1/L2 jack of the 2nd phone. Test the intercom. If the intercom doesn't work when they are plugged in back to back, then the phone is malfunctioning.

Is the total telephone wiring for Line 1 over 600 feet? If the wiring for line 1 is over 600 ft it may cause interference with the advanced features of this telephone.

The 1080 is not compatible with older versions of this unit. The older units cannot communicate with the newer ones. This is normal operation.

## **Line 1 indicator blinking**

The four **LINE** lights have two colors:

Green is for outside calls:

On when the line is in use on this phone.

Flashes slowly when the line is on hold.

Flashes rapidly when there is a transferred call on the line.

Flashes rapidly when there is an incoming auto attendant transferred call on the line.

Flashes rapidly when there is an incoming call on that line.

Red is for the state of the phone system:

On when another phone is using the line.

Flashes slowly when the line is held by another phone on the same system.

**AT&T Tech Support is at 1-800-222-3111.**