

# Warranty Information

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## APPLIANCES

### **One-Year Limited Warranty**

Groupe SEB USA (T-Fal) warrants this product to be defect free in material and workmanship for a period of one year from the date of purchase. This warranty extends to the original purchaser and any subsequent owner within the warranty period. If a defect is found to exist, T-fal will, at its option, either repair or replace the product or the defective component, including labor. Replacement will be made with new or rebuilt product or components.

Proof of purchase is required to obtain warranty service, so keep the register receipt. If a product or component is returned without proof of purchase it will be reviewed based on the manufacturing production week and year to determine if there is warranty coverage.

This warranty does not apply to any unit that has been tampered with, nor to damages incurred through improper use and care, faulty packaging by you or mishandling by any common carrier.

T-fal's sole obligation and your exclusive remedy under this warranty is limited to such repair or replacement.

THE DURATION OF ANY IMPLIED WARRANTY WHATSOEVER, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

T-FAL SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other legal rights which vary from State to State.

To obtain warranty service:

1. Do not return the product to the retailer from which it was purchased.
2. Please contact our consumer service department (1-800-395-8325 M-Th 8:30am – 5pm & Fr 8:30am – 4pm EST) for assistance and to ensure the fastest possible resolution to the problem. Please have the model or type number of your product on hand. If it is determined that you should return your product or a component of the product for warranty service, you will be given a return authorization number.
3. Send the product or component, postage-paid, together with proof of purchase, a description of the problem, and the return authorization number you were given, to the closest authorized T-fal return facility (or call 1-800-395-8325).
4. Be sure to include your name, address and home telephone number with your shipment. Another contact number is suggested in case you need to be contacted.
5. We suggest that you carefully wrap your package for shipping and send by insured and/or traceable means. Defective products will be repaired, or at manufacturer's discretion, replaced at no charge including return postage.

The warranty does not apply to any unit that has been tampered with, nor to damages incurred through improper use and care, faulty packing or mishandling by any common carrier.

Repairs not covered by this warranty will be performed at current cost for parts and labor plus return postage. Manufacturer's sole obligation and your exclusive remedy under this warranty are limited to such repair or replacement. This is a limited warranty and is in lieu of all other warranties, express or implied, including merchantability. This warranty gives you specific legal rights. You may also have other legal rights varying from state to state.

If you have a claim:

Do not return the product to the retailer from which it was purchased. Please contact our consumer service department for assistance and to ensure the fastest possible resolution to the problem. Please have the model or type number of your product on hand.

What happens to my return?

If the inspection shows that the product is defective, under our Limited Warranty, Tefal will attempt to repair or will replace the defective part or product at no cost to you.

If our inspection shows that the product is not defective under our Limited Warranty we will return it to you shipping charges prepaid.

Click here for [AUTHORIZED SERVICE CENTERS FOR T-FAL APPLIANCES](#)

## **COOKWARE**

### **Limited Lifetime Warranty**

The manufacturer warrants this product to be free of manufacturing defects for life from the date of purchase. This warranty does not cover damage due to accident (including overheating), misuse or commercial use and does not cover staining, discoloration or scratching of the non-stick finish and the porcelain enamel or stainless steel exterior. It does not include Pressure Cooker parts subject to replacement: gasket, handles, pressure regulator and safety devices or steam rack. Dishwasher effects and damages are not covered under the warranty.

Defective products may be returned by the original purchaser or any subsequent owner within the warranty period, postage pre-paid together with proof of purchase date to T-fal.

Defective products will be repaired, or at manufacturer's discretion, replaced at no charge including return postage. Comparable substitutions are based on replacement product availability and at the sole discretion of the Manufacturer.

## **BAKEWARE**

### **Limited 10-year Warranty**

T-fal warrants this product to be defect free for a period of 10 years from the date of purchase. If the product becomes defective within the warranty

period, T-fal will repair or replace it. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty does not cover damage to the product resulting from misuse, accidents or alterations to the product. If service becomes necessary, within the warranty period, please contact the Customer Service Center

Please do not send Cookware or bakeware to the Service Centers. Please call the Customer Service Center for more information (800) 395-8325.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.