

## FAQs

- About the Product

- **Does ColorFit Pulse have a full touch screen display?**

Yes, ColorFit Pulse features a full touch screen display.

- **Is ColorFit Pulse shockproof?**

No, ColorFit Pulse is not shockproof. Please avoid dropping it from a height as the watch may get damaged.

- **Is ColorFit Pulse waterproof?**

Yes. ColorFit Pulse has an IP68 rating. It can go underwater up to a depth of 1.5m for up to 30 minutes. However, avoid saunas, hot water and ocean water..ans#

- **Can ColorFit Pulse be used while swimming?**

You can wear the smartwatch in the swimming pool but cannot use it while swimming.

- **Can I take a photo with ColorFit Pulse?**

ColorFit Pulse does not feature a camera..

- **What is the pixel resolution of my ColorFit Pulse?**

The display resolution of ColorFit Pulse is 240\*240.

- **What all notifications can I get on my ColorFit Pulse?**

You get notifications for SMS, calls, calendar, email, WhatsApp, LinkedIn, Instagram, FB messenger, Skype, Twitter, Facebook, YouTube, Viber, Gmail, Outlook, Snapchat Telegram and Slack, as long as the notification feature is turned on and your phone and smartwatch are in Bluetooth range and in sync.

- **Can we reject calls from ColorFit Pulse?**

Yes, you can reject calls from the smartwatch.

- **Does it have a phone tracking option?**

Yes. Turn on the watch screen. Swipe right from home screen, select Find my Phone. However, this will only work if your phone and smartwatch are connected via Bluetooth and in range.

- **Does ColorFit Pulse have Gesture control?**

Yes, ColorFit Pulse comes with a Gesture control that turns on the display when you raise your wrist to look at the screen.

- **Can I reduce vibration level in my ColorFit Pulse?**

Yes, you can control vibration in ColorFit Pulse.

- **Can ColorFit Pulse store and play music?**

ColorFit Pulse has a remote music control feature that controls music played on your phone as long as your smartphone and smartwatch are in Bluetooth range. However, it cannot be used to store music.

- **Can I use my earbuds and my ColorFit Pulse at a time with the same smartphone?**

Yes, both earbuds and ColorFit Pulse can be paired with your smartphone at the same time.

- **What is the Bluetooth range of ColorFit Pulse?**

The Bluetooth range of ColorFit Pulse is 10 metres.

- **Can it play music to Bluetooth headset?**

ColorFit Pulse can control the music played through your smartphone as long as it is connected and synced with the app. The ColorFit Pulse can also control music played via Bluetooth headset as long as the smartphone is paired with earphones and the smartwatch.

- **Does it have an always-on screen feature?**

No, ColorFit Pulse does not have an always-on screen.

- **How many watch faces does ColorFit Pulse have?**

ColorFit Pulse has 4 system integrated watch faces and a plethora in the cloud-based storage. You can also customise watch faces via NoiseFit app.

- **Can we change the watch face?**

Yes, you can change the watch faces. From the watch, touch and hold the home screen. Swipe and choose from the watch faces. From the app, go to watch face,

select the watch face of your choice and tap Save to change the watch face. You can even customise your watch face from the app.

- **How do I increase brightness of my ColorFit Pulse?**

You can set the brightness from the watch. Turn on the watch screen, swipe right from the home screen, select Brightness and adjust it as per your convenience.

- **How do I use the stopwatch on my ColorFit Pulse?**

Go to Stopwatch on your smartwatch. Tap Play to start. Tap Play again to pause. Tap Stopwatch to go back.

- **What sensors does the ColorFit Pulse have?**

ColorFit Pulse features HR sensor, Accelerometer and SpO2 sensor.

- **Does ColorFit Pulse have GPS?**

No, ColorFit Pulse does not have GPS.

- **What are the accessories included with ColorFit Pulse?**

ColorFit Pulse comes with one user manual and magnetic charging cable.

- **Getting Started**

- **How do I set up my ColorFit Pulse device?**

Before setting up make sure that your smartphone and ColorFit Pulse are charged and next to each other. Connect the charging cable to turn on the watch.

Download the NoiseFit app in your smartphone. Open the NoiseFit app and allow the Bluetooth and GPS positioning to be turned on. Feed in your personal information and health goals in the app. Go to add device page in the app and select the device type and link the watch. See how it's done in this video [here](#).

- **Why won't my ColorFit Pulse device sync?**

This may be because it lost Bluetooth connectivity with your smartphone. For a stable connection, please ensure that the NoiseFit app is running and locked in the background.

- **Why can't I set up my ColorFit Pulse device?**

Reset your ColorFit Pulse and try again.

- **Why didn't my ColorFit Pulse device alert me?**

Possibly due to Bluetooth connectivity loss. Ensure that your watch & phone are within Bluetooth range with the alerts turned on in the App, which is kept running & locked in the background (Android). Also check if the DND is turned off or not.

- **How do I restart my ColorFit Pulse?**

You can restart your ColorFit Pulse smartwatch by following these steps. Turn on the watch screen. Go to Settings. Select System Settings. Go to Reboot and choose to restart.

- **How do I turn off my ColorFit Pulse?**

Turn on the watch screen. Go to Settings. Select System Settings. Go to Power Off and choose to power off.

- **How do I reset my ColorFit Pulse?**

You can reset ColorFit Pulse from the watch. Go to Setting and select System Settings. Go to Reset and choose to reset.

- **Battery & Charging**

- **What is the battery capacity and stand by time?**

It features a 210mAh battery with up to 10-day battery life & 30-day standby. Standby time is the maximum tested time that a single charge will last when the smartwatch is used as a regular watch.

- **How do I know when my device is charged?**

ColorFit Pulse takes approximately 2.5 hours to charge completely. It will display a 100% Charged message once the battery is at full capacity.

- **How do I check the battery level on my ColorFit Pulse device?**

Turn on the screen and swipe up to check the battery level on your ColorFit Pulse.

- **How can I extend my ColorFit Pulse device's battery life?**

You can extend the battery life in your device by turning down the brightness level and turning off the All-Day Heart Rate measurement..ans#

- **Which adaptor should I use to charge my ColorFit Pulse?**

Please use a low power adapter or you can plug in the charging cable into a laptop or PC USB port. Do not use a fast charging adapter as it may damage the watch in the long run.

- Syncing

- **How does ColorFit Pulse sync data?**

- ColorFit Pulse syncs data over a Bluetooth connection with NoiseFit app.

- NoiseFit app

- **What's the name of app?**

- The name of the app is NoiseFit.

- **How do I manage my NoiseFit profile?**

- You can manage NoiseFit profile from the app. Open the App. Go to User. Choose Personal Info and feed the data.

- **How do I connect with friends on NoiseFit app?**

- You can connect and compete with your friends on NoiseFit App. Open the app and go to Find my buddy section. You can compare with friends under the Leaders section under Buddy ranking.

- **How do I track my workouts with my NoiseFit app?**

- You can track your workout on the Daily Report section of the app. Open the NoiseFit app. Go to the Daily Report section of the page and get your daily report.

- **How do I change the units of measurement on my ColorFit Pulse device?**

- You cannot change the units of measurement on your NoiseFit app once set..ans#

- Alerts & Notifications

- **Does ColorFit Pulse show notifications from social networking apps?**

- ColorFit Pulse shows push notifications from social networking apps that have been synced with the NoiseFit. Please ensure that the NoiseFit app is running and locked in the background (Android).

- **Why isn't ColorFit Pulse receiving notifications from my phone?**

- Possibly due to Bluetooth connectivity loss. Ensure that your watch & phone are within Bluetooth range with the alerts turned on in the app, which is kept running

& locked in the background (Android). Also check whether the DND in the smartwatch is turned on or not.

- **Can we see messages and caller info from my phone on the smartwatch?**

Yes, you can see messages and caller information on your smartwatch as long as the watch is synced with the NoiseFit app and is within Bluetooth range.

- **How can we see the caller information?**

Turn on the call notification on the NoiseFit app to see incoming call information.

- **Can I read incoming messages on my ColorFit Pulse or do I just get message notifications?**

You will be notified of new messages on your ColorFit Pulse once it is connected with the NoiseFit app. You can read the message at the time you receive a notification. You also have the option to see previously received notifications.

- Health Features

- **What is the function of SpO2?**

SpO2 monitor measures the oxygen level in your blood.

- **How does ColorFit Pulse estimate how many calories I've burned?**

ColorFit Pulse estimates the number of calories burned based on your heart rate, activity duration, steps taken, distance covered, height, weight and age.

- **How do I track my heart rate with my ColorFit Pulse?**

ColorFit Pulse can detect heart rate both manually or automatically. You can track your heart rate with NoiseFit App.

- **Why don't I see my heart rate on my ColorFit Pulse?**

You can see heart rate on your ColorFit Pulse smartwatch provided you are wearing it on your wrist and there is no space between the watch and wrist. For detailed analysis, you can check the NoiseFit app.

- **Does this watch synchronize the sleep if the app is not connected?**

Yes, ColorFit Pulse will measure your sleep if the band is not connected with app. The data will be synced to app once connected.

- **Does it have a Pedometer?**

Yes, ColorFit Pulse comes with an in-built pedometer.

- **Compatibility**

- **Is ColorFit Pulse compatible with iPhone?**

ColorFit Pulse is compatible with all iPhones running on iOS 10 and above.

- **Is ColorFit Pulse compatible with Android?**

ColorFit Pulse is compatible with all Android phones running on Android version 4.4 and above.

- **Straps**

- **What is the ColorFit Pulse strap size?**

The width of the strap is 19 mm.

- **How do I change the wristband on my ColorFit Pulse device?**

The mechanism to remove and replace the band can be found on the underside of the watchband.

- **From where can I purchase a replacement strap?**

You can purchase replacement straps from our official website.