Adidas ACCESSORIES WARRANTY POLICY agron, inc. is the official licensee of adidas accessories.

We create products that help you perform better, play better, and feel better. Whether on or off the court, we want you to be completely satisfied with your purchase.

Our Lifetime Warranty for duffels and backpacks guarantees our product will be free from defects in materials and workmanship for the life of the product or 5 years. If you believe you have purchased a defective adidas duffel or adidas backpack from a retailer within the last five years, you may be eligible for a replacement bag. Please follow the instructions below to return your product to us for evaluation.

We reserve the right to decide whether any adidas accessory product is defective or damaged through normal wear-and-tear. We do not replace products that have been replaced from a previous warranty claim.

If you are experiencing quality issues with your adidas accessory product, and the item is past its return window, then follow the instructions below:

Please call our customer service team at (800) 966-7697.