

Aquarian General Warranty Statement:

Aquarian warrants hydrophones and other products sold under the Aquarian Audio or Aquarian Scientific brand names from electrical failure or defects in workmanship for a period of one year following the date of purchase, unless otherwise specified or excluded. Warranty claims can be made directly through Aquarian. Aquarian limits its shipping cost liability to one half of the item value during any warranty claim. Corroded output plugs are not covered under warranty.

Damaged cables and damage caused to hydrophones and accessories by breach of the cable sheath is not covered under warranty. Major corrosion resulting from electrolysis, non-neutral PH, or similar factors under user control is not covered under warranty, nor is degradation of rubber compounds used in the hydrophone as a result of use in anything other than clean water or seawater, or from prolonged UV exposure. Warranty is not transferable.

Hydrophones are sensitive instruments. We design our products to be as rugged as possible, but by their nature, they are likely to be damaged by rough handling. If Aquarian recognizes signs of abuse in any warranty claim, we will provide evidence of that abuse to the customer and require the customer to pay costs of repair and return shipping. Evidence of abuse may include, but is not limited to: cracked or physically-broken sensors, abrasion or deformation of the hydrophone, arcing or burns to sensors or preamps, torn or cut cables, unusual degree of corrosion to metals or chemical attack to rubbers and plastics. We encourage our customers to experiment with these hydrophones. Regardless of damage, we do not try and profit from repairs.

Please contact Aquarian before returning any items under warranty so that we can assist in troubleshooting issues and avoid needless shipping expenses and delays.

Special Limitations: Board or sensor-level components (those not fully assembled into a finished plug-and-use product) are tested for functionality and guaranteed to work upon delivery to the customer. Due to the variability of customer assembly, we cannot formally offer any warranty period on these products. This exclusion is inclusive of amplifiers or signal conditioners sold as "board only", hydrophones that do not include a fixed cable and output plug, and any replacement part or accessory not installed by Aquarian. If one of these components fails, regardless of cause, Aquarian will offer discounts on replacements when possible.

Used or prototype: Aquarian will occasionally offer used or prototype equipment for sale. Unless sold "As Is" or otherwise defined or excluded by standard policy, any prototype or used product manufactured and sold by Aquarian will be warranted for one year subject to the following conditions. In the event of a warranty claim, Aquarian reserves the right to, at its discretion, repair the used or prototype item, refund a portion of the cost, or apply the sale price of that item to the cost of a similar production item. If a refund is offered, the value of the refund will be pro-rated based on full depreciation throughout the warranty period. Example: Prototype hydrophone is sold for \$100 with no stated warranty conditions. Product fails three months after the sale (9 months remaining on standard warranty) and customer claims warranty. We would

make repairs, refund 9/12ths of the purchase price (\$75) to the customer, or apply a \$100 credit towards the value of a new hydrophone. Any custom-made product (exclusive of simple connector or cable length alterations) will be considered a prototype and subject to these special conditions.

OEM products and high-volume custom builds: Any product made by Aquarian for exclusive distribution under alternate brands will be guaranteed to work upon delivery, but otherwise will carry no additional warranty except specified by contractual agreement. All custom-built products, regardless of quantity, are considered prototypes for the purpose of warranty and subject to the terms stated above.

See also [Warranty Limitation](#) and [Out-of-Warranty Repairs](#) on our [Policies Page](#)

Accessories sold by, but not manufactured by, Aquarian:

Aquarian does not provide any additional warranty coverage for other brands sold. Warranty claims should be made directly through the product's manufacturer. We will do our best to help our customers through this process.

[Contact Us](#) for troubleshooting or return authorizations.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.