

KitchenAid® Slow Cooker Warranty

Hassle-Free Replacement Warranty - 50 United States and District of Columbia

We're so confident the quality of our products meets the exacting standards of KitchenAid that, if your slow cooker should fail within the first year of ownership, KitchenAid® will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your original slow cooker returned to us. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service.

If your KitchenAid® Slow Cooker should fail within the first year of ownership, simply call our toll-free Customer eXperience Center at 1-800-541-6390 Monday through Friday, 8 a.m. to 8 p.m. (Eastern Time), or Saturday, 10 a.m. to 5 p.m. Give the consultant your complete shipping address. (No P.O. Box numbers, please.)

When you receive your replacement slow cooker, use the carton and packing materials to pack up your original slow cooker. In the carton, include your name and address on a sheet of paper along with a copy of the proof of purchase (register receipt, credit card slip, etc.).

Hassle-Free Replacement Warranty - Canada

We're so confident the quality of our products meets the exacting standards of the KitchenAid® brand that, if your slow cooker should fail within the first year of ownership, KitchenAid® Canada will replace your slow cooker with an identical or comparable replacement. Your replacement unit will also be covered by our one year limited warranty. Please follow these instructions to receive this quality service.

If your KitchenAid® Slow Cooker should fail within the first year of ownership, take the slow cooker or ship collect to an Authorized KitchenAid® Service Centre. In the carton include your name and complete shipping address along with a copy of the proof of purchase (register receipt, credit card slip, etc.). Your replacement slow cooker will be returned prepaid and insured. If you are unable to obtain satisfactory service in this manner call our toll-free Customer eXperience Centre at 1-800-807-6777.

Or write to us at:

Customer eXperience Centre
Whirlpool Canada LP
Unit 200-6750 Century Ave
Mississauga, ON L5N 0B7

How To Arrange for Warranty Service in Puerto Rico

Your KitchenAid® Slow Cooker is covered by a one-year limited warranty from the date of purchase. KitchenAid® will pay for replacement parts and labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid® Service Center.

Take the slow cooker or ship prepaid and insured to an Authorized KitchenAid® Service Center. Your repaired slow cooker will be returned prepaid and insured. If you are unable to obtain satisfactory service in this manner, call toll-free 1-800-541-6390 to learn the location of a Service Center near you.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.