## Warranty/Returns

## **LIMITED WARRANTY:**

Maranda Enterprises, LLC (The Company) products are warranted, only to the original purchaser, to be free from defects in materials or workmanship for a period of thirty (30) days from the original purchase date. During the warranty period, replacement parts or products will be made available, at the discretion of The Company, at no charge to the customer for parts, provided that the customer can provide proof of purchase. Replacement parts for products outside the 48 continental United States will include a shipping charge. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks and dents; (ii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iii) damage to a product that has been modified or altered.

For products not under warranty, replacement parts are available on this website or by calling 1-877-CUS-TSVC or 1-877-287-8782.

## **WARRANTY CLAIM PROCEDURE:**

To file a warranty request, please email the following information to <a href="mailto:custsvc@marandaenterprises.com">custsvc@marandaenterprises.com</a>

- Full Name
- Address
- Daytime Phone Number
- Product Item Number
- Date Purchased
- Name of Store Where Product was Purchased
- Brief Explanation of Issue
- Attach Scanned Image of Receipt to Email

If you are unable to send the above information via email, please feel free to mail the request to:

Maranda Enterprises, LLC Warranty Claim 6350 W. Donges Bay Road Mequon, WI 53092