

## General Warranty Policy

SAMSPARTS.COM hereby disclaims all other warranties provided by other entities on the purchases that are made elsewhere. We only warranty products sold by us, according to the specifics illustrated in our policy and eligible coverage is not transferrable. Although we strive to provide 100% customer satisfaction, we understand that unforeseen problems may occur from time to time. If your part is arrived as defective or damaged, please contact our customer service specialist immediately upon inspection. You may return new and unopened items sold by Samsungparts.com for a refund or exchange within 30 days from the shipping date, excluding shipping and handling charges, and any duties or surcharges (Consumable items, Memory, Software, Sealed products, Owners Manuals/Service Manuals and special order items are non-returnable for credit and are subject to restrictions. Check out our return policy for more information). Warranty will be voided, if the warranty sticker removed or part is altered.

## Contact Us

Please contact us at:

**800.627.4368** ( Mon - Fri 9:00 AM ~ 8:30 PM EST )

**J & J International, Inc.**

8 York Avenue

West Caldwell, NJ 07006

Fax 973.226.6682

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.