

US Technical Support & Warranty Service

Contact us by Phone: 401-658-3743

Hours of Operation:

- We are available to help you 8:30am - 6:30pm EST Monday through Friday (except holidays).

Observed Holidays

- New Year's Day - 1/1
- Memorial Day - 5/26
- Independence Day - 7/4
- Labor Day - 9/1
- Columbus Day - 10/13
- Veterans Day - 11/11
- Thanksgiving - 11/27 - 11/28
- Christmas - 12/25

Before you call:

- Please have our product, and product documentation with you.
- Whenever possible, have your product powered on, and running.
- Visit the dedicated product page for your item. Each product we make has a dedicated page on our website where you can find product information, software updates, manuals, and support documents.
- Please gather anything you might need to answer the questions listed below. We will need much of this information in order to assist you.

Contact us by email:

- Please fill out the information below as completely as possible, then click submit.
- Note, fields labeled in red are required.

Website: <http://www.ionaudio.com/>

Warranty Registration: <http://www.ionaudio.com/support/customer-care/us>