

FAQ

The LCD screen appears yellowish in certain parts, is dim at the bottom, or displays uneven colors or brightness

All Huawei products undergo rigorous display testing to ensure that their color and brightness fluctuations are properly controlled. Please rest assured about the quality of the phone display.

If you wish to adjust the color temperature, open Settings and search for Color temperature or Color mode & temperature. Then adjust the color temperature based on your preferences.

The screen is darker than other phones when the brightness is set to maximum

Follow the steps below to troubleshoot:

Go to Settings > Display > Brightness , and deselect Auto or Automatic, Drag the slider to adjust the brightness to maximum and compare the screen brightness with the other phone.

Screen color differences between phones of the same model

The color temperature may vary slightly in different batches of the same phone model, which is normal.

To adjust the color temperature, open Settings, search for Color temperature or Color mode & temperature, and set a color temperature that you consider to be comfortable.

The screen jitters, flickers, or displays a color cast or horizontal stripes in some specific cases

Cause:

1. When you quickly wipe or swipe the screen, static electricity is generated, which affects the deflection of the liquid crystal molecules in the screen and causes the screen to jitter, flicker, or produce ripples or color casts.
2. When you quickly swipe the screen while using a non-standard protective film, the film is likely to generate static electricity due to dryness or low-quality material and cause the screen to jitter, flicker, or produce ripples or color casts.

Solution:

When wiping the screen or removing the protective film, you are recommended to turn off the screen, and use a soft cloth.