

12-Month Limited Warranty

Additionally to our 30-day satisfaction guaranteed policy, we offer an exclusive 12-month limited warranty on all bird feeders purchased in BirdFeeders.com.

We warrant our feeders to be free from defects in materials and workmanship for the warranty period. If we determine there may be a defect, we will provide the original purchaser with either the necessary replacement parts or a replacement feeder, free of charge. This does not extend to damage due to neglect, accident, misuse, or exposure to aggressive animals, nor does it include normal use and wear and tear. To originate a return, please follow these simple steps:

Return Procedure

Contact our Consumer Care department via [email](#) or phone at 1-855-PERKYPET (855-737-5973) to request a Return Goods Authorization (RGA) prior to making a return. You will be given an RGA number, which must accompany the item(s) being returned. All product being returned to our warehouse must be authorized and reference an RGA # on the return packing list. We reserve the right to refuse any return that has not been authorized.

Please do not attempt to make a return without getting a RGA first!

Packaging Your Return

1. Please fill out the RGA information, include the original packing slip with your return, and wrap the package securely.
2. Affix the return label on to the package.
3. Write your assigned RGA# in the space provided. For your protection, we recommend that you use UPS or Insured Parcel.

Thank you for choosing BirdFeeders.com!

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.