

## Our Warranty

Boss Industrial products come with a warranty that surpasses any guarantee in the industry. We promise to repair or replace any part of a product that proves to be defective in workmanship or materials for a period of 2 years from the date of purchase for residential use and 180 days for commercial or rental usage.

### LIMITED WARRANTY STATEMENT

Boss Industrial, Inc., (“Boss Industrial”) warrants to the original retail purchaser that this BOSS brand outdoor product is free from defect in material and workmanship and agrees to repair or replace, at Boss Industrial’s, discretion, any defective product free of charge within these time periods from the date of purchase.

- Two years for all models if used for personal, family, or household use;
- 180 days for any unit used for other purposes, such as rental or commercial.

This warranty extends to the original retail purchaser only and commences on the date of the original retail purchase.

Any part of the this product manufactured or supplied by Boss Industrial and found in the reasonable judgment of Boss Industrial to be defective in material or workmanship will be repaired or replaced without charge for parts and labor by a Boss Industrial authorized service center. . **How to process a warranty claim? Please first call the BOSS INDUSTRIAL service hotline 1 800 780 2677. Our technical team will guide you in trouble shooting, repairing, or returning a defective part or machine. Any unauthorized repair or return without a valid Return Authorization Number from Boss Industrial will invalidate this warranty.** The expense of delivering the product to the dealer for warranty work and the expense of returning it back to the owner after repair or replacement will be paid by the owner. Boss Industrial’s responsibility in respect to claims is limited to making the required repairs or replacements and no claim of breach of warranty shall be cause for cancellation or rescission of the contract of sale of any BOSS brand product. Proof of purchase will be required by the dealer to substantiate any warranty claim. All warranty work must be performed by a Boss Industrial authorized service center.

This warranty is limited to one hundred eighty (180) days from the date of original retail purchase for any Boss Industrial brand product that is used for rental or commercial purposes, or any other income-producing purpose. **This warranty does not cover any BOSS brand product that has been subject to misuse, neglect, negligence, or accident, or that has been operated in any way contrary to the operating instructions as specified in this operator’s manual. This warranty does not apply to any damage to the product that is the result of improper maintenance or to any product that has been altered or modified. The warranty does not extend to repairs made necessary by normal wear or by the use of parts or accessories which are either incompatible with the BOSS brand product or adversely affect its operation, performance, or durability. In addition, this warranty does not cover:**

1. Tune-ups – Spark Plugs, Carburetors, Adjustments, Ignition, Filters
2. Wear items – Tires, nylon liners, rubber seals, hydraulic oil, etc...
3. Gas Engines – as they are covered under the Engine Manufacturers' Warranty.

Boss Industrial reserves the right to change or improve the design of any BOSS brand product without assuming any obligation to modify any product previously manufactured

ALL IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE STATED WARRANTY PERIOD. ACCORDINGLY, ANY SUCH IMPLIED WARRANTIES INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, ARE DISCLAIMED IN THEIR ENTIRETY AFTER THE EXPIRATION OF THE APPROPRIATE TWO-YEAR, ONE-YEAR, OR NINETY-DAY WARRANTY PERIOD. BOSS INDUSTRIAL'S OBLIGATION UNDER THIS WARRANTY IS STRICTLY AND EXCLUSIVELY LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS AND BOSS INDUSTRIAL DOES NOT ASSUME OR AUTHORIZE ANYONE TO ASSUME FOR THEM ANY OTHER OBLIGATION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. BOSS INDUSTRIAL ASSUMES NO RESPONSIBILITY FOR INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, EXPENSE OF RETURNING THE PRODUCT TO AN AUTHORIZED BOSS INDUSTRIAL SERVICE CENTER AND EXPENSE OF DELIVERING IT BACK TO THE OWNER, MECHANIC'S TRAVEL TIME, TELEPHONE OR TELEGRAM CHARGES, RENTAL OF A LIKE PRODUCT DURING THE TIME WARRANTY SERVICE IS BEING PERFORMED, TRAVEL, LOSS OR DAMAGE TO PERSONAL PROPERTY, LOSS OF REVENUE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, OR INCONVENIENCE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty applies to all BOSS brand products manufactured by or for Boss Industrial and sold in the United States.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.