

Warranty only covers defects of products caused by manufacturing. It does not cover regular wear and tear, including but not limited to, breakage due to abuse, improper usage, water damage, or other causes attributable to events outside the manufacturing process. Warranties given on products are as follows:

- The United States, Canada, New Zealand, and countries in Asia: 1-year warranty on most products.
- EU countries, UK and Australia: 2-year warranty on most products.
- Spain: 3-year warranty on most products from the date of purchase.

Breakage due to abuse, cosmetic damage, dents, and chips, improper usage, water damage, tampering with the product or other causes attributable to events outside the manufacturing process.

The warranty is *non-transferable*. It is only valid to the first party in the country of original purchase. If the product was purchased from a third-party SteelSeries reseller, please refer to the regional distributor for warranty services.

For all warranty claims a [valid proof of purchase](#) is required. Warranty claims cover a like-for-like product* from our web store.

Products received from SteelSeries as part of a warranty claim, using an RMA code, will be warranted for 30 days or from the purchase date of the original product that was claimed for warranty (whichever is greater or if you are located in the EU).

For limited edition, custom-ordered, or end-of-life products - the warranty process will require approval from SteelSeries and may be subject to alternate resolutions.

Products acquired from giveaways, prize winnings, contests, etc. do not carry a warranty.

Products bought from resellers as "used" or "pre-owned" are considered void of warranty.

Products purchased from resellers listed as "refurbished" or "renewed" are considered void of warranty.

Using an RMA coupon code on [SteelSeries.com](#) does not extend the warranty nor change the product for which the warranty is applicable. (EU regulations apply)

For more information, check out our [RMA process](#) FAQ. All products are covered by local warranty regulations.

**(Products will be replaced with the same model as the product in the original receipt, in cases where the same product is not available, alternative options will be provided)*