



A Letter at the Beginning

Hi Customer,

Thank you for choosing TORRAS 10,000mAh Magsafe Power Bank. We hope our product can meet and exceed your expectations with our extensive experience in this industry. TORRAS team here design and manufacture this portable charger with complete customer satisfaction in mind in the past tens of years..

At TORRAS, we make the experience beyond the product equally as important as delivering the most innovative & reliable charging solutions to our fans. Here we provide 18 months Warranty and Lifetime 7days×24hrs professional support for the charger block you buy. Pls believe a satisfactory solution will always committed. You're always welcome to connect us anytime. Support@torraslife.com

We assure you that all of us at TORRAS have an ongoing sense of responsibility in your charger using trip. Hope we can create an unforgettable experience for you.

Warm regards,

Torras Technology Co., Ltd
California, USA

Useful Information

- Please note that its 6,000mAh Rated Capacity while 10,000mAh Battery Capacity.
- The Power output of it has USB C output 5V $\overline{=}$ 2A and wireless charging Output 15W Max. It can compatible with most of the electronic mobile communication equipment on sales. If you do not find your own charged device in the listing. You can contact us or consult the manufacturer of the device using the power range provided above.
- We designed a special Trickle Charging Mode for your Airpods in this 10000mah power bank. You can hold the power button for 2 seconds to start trickle charging mode. The indicators will stay lit for 2 hours. Hold the power button again for 2 seconds to turn it off. Please note that only the Airpds2(Wireless Version) Airpods3 and Airpods Pro1 / Pro2 support wireless charging.

Contact Us

You're recommend to reach out our service with following methods:

- Visit our list on the platform. Click the "Ask a Question" to send a message to us directly. Link: [Ask a Question.](#)
- Text to Support@torraslife.com with your issue. Our customer service guy will reply you within 7hrs and stand by you until your problem been perfectly solve.