

WARRANTY

U.S. PURCHASES

Libratone One (1) Year USA Limited Warranty

Terms and conditions for Libratone products purchased in the USA.

For warranties covering products distributed by Libratone or its third party suppliers in other countries or areas, please refer to the applicable limited warranty for such countries or areas.

WHAT IS COVERED BY THIS WARRANTY

Libratone, Inc. ("Libratone") warrants to the end-user customer that the Libratone-branded hardware products will be free from defects in materials and workmanship for a period of ONE (1) YEAR from the date of retail purchase from Libratone.com or a Libratone Authorized Dealer by the original end-user purchaser, with the exceptions, exclusions and limitations stated in this Limited Warranty.

This Limited Warranty applies only to Libratone-branded hardware products manufactured by, for or on behalf of Libratone or Libratone A/S. This Limited Warranty applies only to the original retail purchase of the product, and only to products purchased and used in the fifty (50) United States, the District of Columbia and in the Commonwealth of Puerto Rico.

Libratone's Limited Warranty covers only those defects that arise as a result of normal use of the product in an environment as specified in the Owner's Manual, and does not cover any other problems or defects, including, but not limited to, those that arise as a result of (a) improper use, improper maintenance, modification, tampering or alteration; (b) operation outside the product specifications, including specifications regarding power surges; (c) unauthorized modifications; (d) misuse or abuse; (e) normal wear and tear, cosmetic damages or fading or discoloration caused by exposure to sunlight or chemicals; (f) damages or defects to consumable parts, such as batteries; (g) accidents, flood, fire, earthquake or other acts of God; (h) if the Libratone serial number has been removed or defaced; or (i) for purchases of Libratone products from unauthorized dealers.

FOR HOW LONG

This Limited Warranty extends to ONE (1) year from the Customer's original purchase of the Product.

WHAT LIBRATONE WILL DO

If Libratone receives, during the applicable warranty period, a valid notice of a defect in any product which is covered by Libratone's warranty, Libratone will, at Libratone's option, within a reasonable time after being notified of the defect (a) repair the defect at no charge, using new or refurbished replacement parts, (b) replace the product or (c) refund the purchase price of the product. All replaced faulty parts and components will

become the property of Libratone. Libratone shall have no obligation to repair, replace or refund until the customer returns the defective product to the authorized reseller. Any replacement product may be either new or like-new, provided that it has functionalities at least equal to that of the product being replaced. Repairs outside the Limited Warranty period or of damages not covered by this guarantee will take place only with your prior approval.

HOW TO OBTAIN SERVICE

In the event of a product defect, you should take the following actions:

1. Refer to the Owner's Manual in order to identify and possibly correct the problem.
2. If the problem cannot be resolved by reference to the Owner's Manual, please contact the authorized dealer where the product was originally purchased to discuss your concerns.
3. If necessary, the authorized dealer will arrange for repair or replacement of the product provided that you present the original sales invoice to document the date and place of the original purchase. The terms and conditions for a repair or replacement are subject to terms of delivery agreed between you and the authorized dealer to the extent the terms are not explicitly covered by this Limited Warranty.

If you ship the Product, neither Libratone nor the authorized dealer is liable for damages to the product caused during shipment. Thus we recommend that you use the original shipping cartons for packing the product. If these cartons are not available, we suggest that you use a strong cardboard box and sufficient packaging (for example Styrofoam, bubble wrap or similar) to provide at least 4 inches of packaging to fully surround products weighing 11 lbs. or more.

LIMITATIONS OF WARRANTY AND LIABILITY

All express and implied warranties, including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose, are limited in time to the term of this Limited Warranty. No warranties, whether express or implied, will apply after the expiration of this Limited Warranty. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Except as provided in this limited warranty and to the extent permitted by law, in no event shall Libratone or its third party suppliers be liable for direct, indirect, special, incidental or consequential damages, whether based on contract, tort or any other legal theory. In no event shall the liability of Libratone or its third party suppliers exceed the retail purchase price paid by the original end-user customer. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you

HOW STATE LAW APPLIES

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To the extent this Limited Warranty is inconsistent with local law, the Limited Warranty shall be deemed modified to be consistent with such local law.

CANADA PURCHASES

Libratone One (1) Year Canada Limited Warranty

Terms and conditions for Libratone products purchased in Canada.

For warranties covering products distributed by Libratone or its third party suppliers in other countries or areas, please refer to the applicable limited warranty for such countries or areas.

WHAT IS COVERED BY THIS WARRANTY

Libratone, Inc. ("Libratone") warrants to the end-user customer that the Libratone-branded hardware products will be free from defects in materials and workmanship for a period of ONE (1) YEAR from the date of retail purchase from a Libratone Authorized Dealer by the original end-user purchaser, with the exceptions, exclusions and limitations stated in this Limited Warranty.

This Limited Warranty applies only to Libratone-branded hardware products manufactured by, for or on behalf of Libratone or Libratone A/S. This Limited Warranty applies only to the original retail purchase of the product, and only to products purchased and used in Canada.

Libratone's Limited Warranty covers only those defects that arise as a result of normal use of the product in an environment as specified in the Owner's Manual, and does not cover any other problems or defects, including, but not limited to, those that arise as a result of (a) improper use, improper maintenance, modification, tampering or alteration; (b) operation outside the product specifications, including specifications regarding power surges; (c) unauthorized modifications; (d) misuse or abuse; (e) normal wear and tear, cosmetic damages or fading or discoloration caused by exposure to sunlight or chemicals; (f) damages or defects to consumable parts, such as batteries; (g) accidents, flood, fire, earthquake or other acts of God; (h) if the Libratone serial number has been removed or defaced; or (i) for purchases of Libratone products from unauthorized dealers.

FOR HOW LONG

This Limited Warranty extends to ONE (1) year from the Customer's original purchase of the Product.

WHAT LIBRATONE WILL DO

If Libratone receives, during the applicable warranty period, a valid notice of a defect in any product which is covered by Libratone's warranty, Libratone will, at Libratone's option, within a reasonable time after being notified of the defect (a) repair the defect at no charge, using new or refurbished replacement parts, (b) replace the product or (c) refund the purchase price of the product. All replaced faulty parts and components will become the property of Libratone. Libratone shall have no obligation to repair, replace or refund until the customer returns the defective product to the authorized reseller. Any replacement product may be either new or like-new, provided that it has functionalities at least equal to that of the product being replaced. Repairs outside the Limited

Warranty period or of damages not covered by this guarantee will take place only with your prior approval.

HOW TO OBTAIN SERVICE

In the event of a product defect, you should take the following actions:

1. Refer to the Owner's Manual in order to identify and possibly correct the problem.
2. If the problem cannot be resolved by reference to the Owner's Manual, please contact the authorized dealer where the product was originally purchased to discuss your concerns.
3. If necessary, the authorized dealer will arrange for repair or replacement of the product provided that you present the original sales invoice to document the date and place of the original purchase. The terms and conditions for a repair or replacement are subject to terms of delivery agreed between you and the authorized dealer to the extent the terms are not explicitly covered by this Limited Warranty.

If you ship the Product, neither Libratone nor the authorized dealer is liable for damages to the product caused during shipment. Thus we recommend that you use the original shipping cartons for packing the product. If these cartons are not available, we suggest that you use a strong cardboard box and sufficient packaging (for example Styrofoam, bubble wrap or similar) to provide at least 4 inches of packaging to fully surround products weighing 11 lbs. or more.

Limitations of warranty and liability

All express and implied warranties, including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose, are limited in time to the term of this Limited Warranty. No warranties, whether express or implied, will apply after the expiration of this Limited Warranty. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Except as provided in this limited warranty and to the extent permitted by law, in no event shall Libratone or its third party suppliers be liable for direct, indirect, special, incidental or consequential damages, whether based on contract, tort or any other legal theory. In no event shall the liability of Libratone or its third party suppliers exceed the retail purchase price paid by the original end-user customer. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

EUROPEAN PURCHASES

Libratone Two (2) Year Europe Limited Warranty

Terms and conditions for Libratone products purchased in Europe.

This warranty applies for products (each a "Product") made by Libratone A/S ("Libratone"). Libratone warrants ("Limited Warranty") that the Product is free of defects

in materials and workmanship at the time of its original purchase by the end-user (the "Customer" or "you").

WHAT IS COVERED BY THIS WARRANTY

All defects in material and workmanship. This Limited Warranty covers the functionality of the Product for its normal, intended use in an environment as specified in the Owner's Manual only and does not cover malfunctions that result from improper or unreasonable use or maintenance, e.g. accident, excess moisture, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification not authorized by Libratone. This Limited Warranty is limited to the repair or replacement of the Product at Libratone's decision, and neither costs for transportation, removal, nor installation of a Product is covered by this Limited Warranty.

FOR HOW LONG

This Limited Warranty extends to TWO (2) YEARS from the Customer's original purchase of the Product.

WHAT LIBRATONE WILL DO

If Libratone receives, during the applicable warranty period, a valid notice of a defect in any product which is covered by Libratone's warranty, Libratone will, at Libratone's option, within a reasonable time after being notified of the defect (a) repair the defect at no charge, using new or refurbished replacement parts, (b) replace the product or (c) refund the purchase price of the product. Response times may vary from country to country and is among other things subject to availability of parts and transport. All replaced faulty parts and components will become the property of Libratone. Libratone shall have no obligation to repair, replace or refund until the customer returns the defective product to the authorized reseller. Any replacement product may be either new or like-new, provided that it has functionalities at least equal to that of the product being replaced. Repairs outside the Limited Warranty period or of damages not covered by this guarantee will take place only with your prior approval.

HOW TO OBTAIN SERVICE

In the event of a Product defect, you should take the following actions:

1. Refer to the Owner's Manual in order to identify and possibly correct the problem.
2. If the problem cannot be resolved by reference to the Owner's Manual, please contact the authorized dealer where the Product was originally purchased to discuss your concerns.
3. If necessary, the authorized dealer will arrange for repair or replacement of the Product provided that you present the original sales invoice to document the date and place of the original purchase. The terms and conditions for a repair or replacement are subject to terms of delivery agreed between you and the authorised dealer to the extent the terms are not explicitly covered by this Limited Warranty.

If you ship the Product, neither Libratone nor the authorized dealer is liable for damages to the Product caused during shipment. Thus, we recommend that you use the original shipping cartons for packing the Product. If these cartons are not available, we suggest

that you use a strong cardboard box and sufficient packaging (for example Styrofoam, bubble wrap or similar) to provide at least 10 cm of packaging to fully surround products weighing 5 kg or more.

OTHER RIGHTS

This Limited Warranty does not affect your mandatory rights. This Limited Warranty provides you with specific rights subject to specified conditions. You may also have other mandatory legal rights depending on in which country the Product was originally purchased. This Limited Warranty does not affect such legal rights and does not preclude any legal remedy you may have under the law.

LIMITATIONS OF WARRANTY AND LIABILITY

The maximum liability of Libratone shall not exceed the purchase price originally paid by you for the product. Libratone shall be liable for no more than the direct damages for bodily injury, and/or real or personal property arising from the gross negligence of Libratone. Further, Libratone shall not be liable for special, incidental, consequential or indirect damages. This Limited Warranty is void if the label bearing the serial number has been removed or defaced.

PRIVACY

There is no legal obligation on your part to provide personal information to Libratone or manufacturers of the Products. However, such information allows Libratone to maintain a record of the Libratone products acquired and better understand the purchasers of our products. The information collected will be used for marketing purposes by Libratone and, where permitted, to contact you either in relation to the products you have acquired or other products which might be of interest from Libratone. The information that you provide may be processed in another country.