

# Xbox Wireless Elite Series 2 Controller warranty update

## Notifications



Info

### Elite Controller Series 2 warranty update

We've updated our limited warranty terms for the Xbox Elite Wireless Controller Series 2. [Click here to learn more.](#)

We've received claims that a small percentage of our customers are experiencing mechanical issues when using their Xbox Elite Wireless Controller Series 2. To ensure your satisfaction, we're extending the warranty coverage period on Elite Series 2 controllers from 90 days to 1 year from the date of purchase.

This extension applies retroactively for Elite Series 2 controllers sold to date. If you incurred repair costs to service your Elite Series 2 controller, you'll be issued a refund by Microsoft before October 31, 2020.

If you have any questions, contact Microsoft Support.