

## Register a Product

We offer a 2-year warranty on all PowerA products.

Please register a product once it is purchased to help with any future claims or support.

Log in to your PowerA account at any time to view your registered products.

[Registered](#)

## PowerA Product Warranty

If you experience any problems with a PowerA product, you may qualify for product replacement. PowerA parent company BDA offers a non-transferable, two-year replacement warranty with proof of purchase; please retain your sales receipt. BDA warrants to the original consumer purchaser that your product is free from defects in both material and workmanship. If a defect covered by this warranty occurs, BDA, at its discretion, will repair or replace the product at no charge. PowerA products are tested to withstand normal wear and tear, but may be damaged through misuse or abuse. The warranty does not cover normal wear and tear, abuse or misuse, if the product has been modified or tampered with, or any cause not related to materials or workmanship. This warranty does not apply to products used for any purpose other than consumer usage. If a replacement is necessary and your product is no longer available, a comparable product may be substituted at BDA's sole discretion. Products purchased from unauthorized dealers are not covered under this warranty.

[https://support.powera.com/hc/en-us/requests/new?ticket\\_form\\_id=138103](https://support.powera.com/hc/en-us/requests/new?ticket_form_id=138103)

### To Get Your Product Serviced Under Warranty

1. Make sure your product is [registered](#) after purchase. If your product is not registered, you will be asked to provide a copy of the original sales receipt to confirm purchase date.
  2. Submit a ticket above.
3. If you are instructed to mail a product to BDA, please be sure to package the product so that it will not be damaged in shipping. BDA is not responsible for any damage or loss to the product during shipment.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.