

FAQ

ARE LUBES SAFE TO USE WITH CONDOMS?

Most Durex lubricants & Durex Pleasure Gels are compatible with condoms. Please remember to always read instructions for further clarification.

ARE THINNER CONDOMS MORE LIKELY TO BREAK?

No. The thickness of the condom doesn't necessarily correspond to safety. Please make sure to read the instruction manual.

CAN I USE CONDOMS FOR ANAL SEX?

Some Durex condoms are suitable for anal sex, please check the product instructions for further clarification. There are currently no specific standards for the manufacturing of condoms for anal sex. For anal sex in particular, application of additional water-based or silicone-based lubricants to the outside of the condom once donned is recommended to help reduce the risk of breakage or slippage of the condom. Remember to always read the instructions before use.

CAN I USE FLAVOURED CONDOMS FOR BOTH ORAL AND VAGINAL SEX?

Durex flavoured condoms are intended primarily for vaginal sex. However, they are suitable for oral sex. We recommend if used in oral sex that a new condom be used for vaginal sex.

IS IT SAFE TO USE CONDOMS UNDERWATER OR IN A SHOWER?

There has been no research into the performance of condoms when they are used in or underwater. The risk of slippage, for example, might increase when used in such circumstances.

WHAT DO THE NUMBERS STAMPED ON THE BACK OF THE CONDOM FOIL MEAN? CAN YOU TELL ME WHERE A PRODUCT WAS PURCHASED?

Due to the length of time it takes to research product information, we only provide lot number information to law enforcement agencies. However, we can give you some general information. Durex foils and cartons are stamped with the lot number and expiration date as they come out of the manufacturing facility and are packaged for shipping. It usually takes about 90 days for shipments to reach our warehouse from where they are shipped to retailers for sale. The expiration date represents the length of time the product is able to perform as indicated on the labeling based on scientific stability data. Durex latex condoms normally have a shelf life of 5 years. The exception is Durex polyisoprene condoms (e.g. Latex Free or RealFeel condoms) which has a three year shelf life. As an example, an expiration date of 2018-05 indicated that the condom was manufactured in May 2013 and was probably on retail shelves after August 2013.

WHAT QUALITY STANDARDS DO DUREX CONDOMS MEET?

Durex condoms set the quality standard around the world, by meeting or beating all national and international standards. We have even upgraded the requirements for the Durex Quality symbol to make sure we continue to stay ahead of regulatory standards. Here's an example: the international standard for the air burst test is for the condom to contain 18 liters of air. But our requirement is for 22 liters - and typically a Durex condom will expand to contain 40 liters of air.