

WARRANTY

HORI Product Limited Warranty

HORI warrants to the original purchaser that the product purchased new in its original packaging shall be free of any defects in material and workmanship for a period of 90 days from the original date of purchase.

Warranty Support

Although it may vary, for all warranty claims made within the first 30 days after purchase, please check with the retailer where the original purchase was made for details. If the warranty claim cannot be processed through the original retailer or for any other inquiries pertaining to our products, please address directly to HORI at infous@hori.jp

Under this warranty, if a defect should occur, HORI, at its option, will repair or replace the product at no charge (Shipping charges may apply). To obtain warranty service, you must have your original receipt or other proof of purchase. All returns must be shipped pre-paid via a traceable shipping method with a tracking number (UPS, FedEx, DHL, USPS, etc.). The return must include the defective product, proof of purchase (copy of receipt or credit card receipt), a brief letter describing the defect or issue with the product, your return mailing address (no P.O. Boxes) and contact telephone number. HORI shall not be responsible for any loss or damage to the product during shipment.

Warranty Limitation

This warranty does not apply to normal wear and tear over an extended period of time or when the product has been damaged due to abuse, accident, misuse, negligence, or if it is modified or tampered with, or by any other causes not related to materials or workmanship. Products purchased from unauthorized dealers, including second hand purchasing online or through any resellers, shall not be covered under this warranty.

ANY APPLICABLE IMPLIED WARRANTIES AND/OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED IN DURATION TO THE WARRANTY PERIOD AS DESCRIBED ABOVE (90 days). IN NO EVENT SHALL HORI BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE BREACH OF ANY IMPLIED OR EXPRESS WARRANTIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR EXCLUSION OF

CONSEQUENTIAL OR
INCIDENTAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state or province to province.

This warranty is valid only in the United States and in Canada.

Discontinued Products

For any HORI products that have been discontinued, the above warranty does not apply. However, with a fee, some products or cases may be resolved.

Defects Beyond the Warranty Period

For defects to any HORI products that occur beyond the warranty period (90 days), with a fee, HORI, at its option, will repair or replace the product.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.