

## **Kärcher North America - Home & Garden Consumer Products Division**

### **New Product Warranty - High Pressure Washers and Vacuums**

New Kärcher Home & Garden products are warranted by Kärcher to the original purchasing consumer to be free of defects in workmanship and materials under normal use for the periods specified below. This Limited Warranty is calculated from the date of the original purchase and is subject to the exclusions below.

General warranty applies to:

- Electric pressure washers (Kärcher K-Series) – parts and labor - 1 year
- Cold water gasoline pressure washers (Kärcher G-Series) – parts and labor - 2 years engine, 1 year pump
- Cold water gasoline pressure washers (Kärcher Expert Series) – parts and labor - 2 years engine, 2 years pump
- Vacuums – wet/dry and window vacs - parts and labor - 1 year

Specific warranty applies to:

- Frames, handles and other structural components are warranted for 1 year parts and labor.
- Standard accessories, attachments and consumables are warranted for ninety (90) days for defects in workmanship and materials, but not for wear and tear.
- Any commercial, industrial or rental use of this equipment will reduce the warranty for:
  - Electric pressure washers and window vacs to thirty (30) days.
  - Cold water gasoline pressure washers to ninety (90) days.
  - Vacuums – wet/dry to ninety (90) days.
- Honda gasoline engines are warranted and serviced at a Honda authorized service center.

In order to verify a warranty situation, the machine must be evaluated by Kärcher Customer Support by calling 1-800-537-4129 or taking the product to an authorized Kärcher Service Center. A copy of the original purchase receipt or gift receipt from the original retailer must also accompany the warranty claim. To learn more about Kärcher's warranty programs, please visit [www.karcherresidential.com](http://www.karcherresidential.com).

Kärcher's obligation under this warranty shall be strictly limited, at Kärcher's option, either to repair or exchange through Kärcher's Rapid Exchange Program, during the warranty period any product which, in the opinion of the manufacturer, shows defect in workmanship or material. To learn more about the Rapid Exchange Program, please visit [www.karcher-warranty.com](http://www.karcher-warranty.com). All decisions of Kärcher with regard to this limited warranty shall be final.

This warranty does not cover:

- Merchandise sold as used or reconditioned.
- Damage caused by misuse, neglect, accident, abuse, improper handling, freezing, normal wear and tear, non-compliance with operator's manual, or use other than the intended purpose of the product model.
- Damage caused by water sediment, contaminated water supply or use of chemicals and detergents not approved by or recommended by Kärcher.
- Damage caused by acts of nature such as floods, fires, earthquakes, lightning strikes, etc.
- Devices or accessories not distributed or approved by Kärcher. Any use of such said devices or accessories will void implied warranty.
- Repairs made by the end user or any service center not authorized by Kärcher. Any such tampering with Kärcher equipment or accessories will void the implied warranty.
- Transportation costs relating to servicing the product, rental of replacement equipment or loss of income during the repair period.

This warranty is **non-transferable** and applies only to products purchased through a Kärcher authorized dealer in the United States and Canada. This warranty gives you specific legal rights. You may have other rights, which vary by country and state/province.

Website: <http://www.karcher.com/us>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.