FAQ's

1) What is the smell coming from my new mattress?

Memory foam products release, or off gas, organic compounds when they decompress. This smell lasts one to four days and is safe. The flexible polyurethane foam we use to make mattresses and mattress toppers is CertiPUR-UScertified, which means the foam has been independently tested for content of materials used, physical performance, and environmental stewardship. The flexible polyurethane foam is made without prohibited phthalates, ozone depleters, CFCs, formaldehyde, mercury, lead, or heavy metals and is low emission (VOCs) for indoor air quality.

2) Are your mattresses and mattress toppers hypoallergenic?

Our foam products are hypoallergenic. We recommend using mattress protectors to help control environmental factors like dust and skin flakes that can contribute to asthma and other allergens.

3) How do I clean my mattress topper?

Before cleaning your mattress topper, be sure to review the care instructions for your specific topper. In most cases, the mattress topper can be spot cleaned with mild detergent and a damp cloth. Follow the on-product care tag to clean your mattress topper's cover, as not all covers are removable and/or washable. We suggest a waterproof mattress protector to guard against stains from fluids and spills.