

## [Trouble shooting] Computer cannot access to Internet through wireless connection to router

1. Confirm whether SSID and password are correct



2. Confirm that computer can search for router SSID

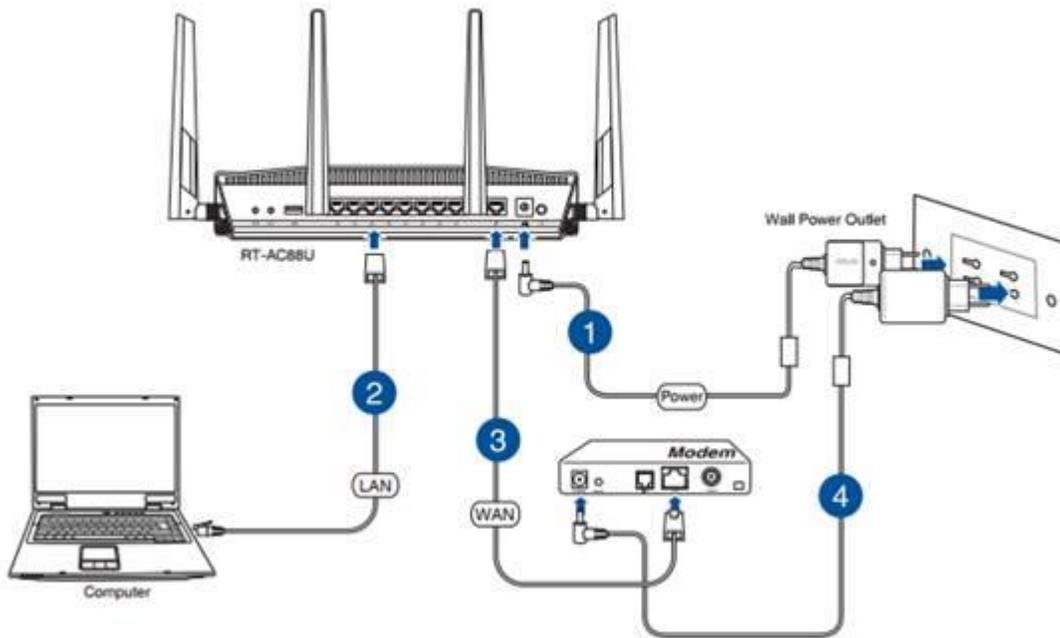
3. Check if your wireless adapter can obtain IP automatically

To obtain the IPv4 IP settings automatically, click **Obtain an IP address automatically**.

Click **OK** when it's done.



4. Confirm if it can successfully access to Internet via wired connection



5. Check whether the wireless LED of router is lighting normally or not

## 5GHz LED / 2.4GHz LED

**Off:** No 2.4GHz or 5GHz signal.

**On:** Wireless system is ready.

**Flashing:** Transmitting or receiving data via wireless connection.

6. Check whether you **enabled the Radio function**



7. Check whether the other wireless devices have the same symptom/issue.