

# PATRIOT Warranty

Product Category	Series	Edition	Warranty	Grandfathered Warranty*
Memory (DRAM)	(all)	(all)	Limited Lifetime	Limited Lifetime
Flash Memory Cards (SD, miniSD, microSD, SDHC, micorSDHC, CF)	EP	(all)	5 years	Limited Lifetime
	LX	(all)	5 years	Limited Lifetime
	Signature	(all)	5 years	
USB Flash Drive (UFD)	Xporter	Rage	5 years	Limited Lifetime
		Boost	5 years	Limited Lifetime
		Magnum	5 years	Limited Lifetime
		Bolt	5 years	Limited Lifetime
		Razzo	2 years	Limited Lifetime
		X-Mini	2 years	3 years
		(none)	1 years	
		Xpress	1 years	
		Pulse	2 years	
		Supersonic	Magnum	5 years
	Bolt XT		5 years	
	Boost XT		5 years	
	Rage		5 years	
	Rage 2		5 years	
	s•mini		2 years	
	Xpress		2 years	
	Pulse		2 years	
	Phoenix		2 years	
	Lifestyle		Autobahn	2 years
		Axle	2 years	
		Element	2 years	
		Pixie	2 years	
		Slate 3.0	2 years	
		Spark	2 years	
		Swing	2 years	
		Tab	2 years	
		Mobility OTG	Stellar	2 years
Stellar Lite			2 years	
Stellar Boost	2 years			
XT	2 years			

Cosmos 2 years  
Cosmos Lite 2 years

**Solid State Drives  
(SSD)**

Ignite	(all)	3 years
Blaze	(all)	3 years
Torch	(all)	3 years
Wildfire	(all)	3 years
Pyro	(all)	3 years
Pyro M3	(all)	3 years
Mac Series	(all)	3 years
Inferno	(all)	5 years
Torqx	(none)	10 years
Torqx	m28	10 years
Torqx	TRB	3 years
Torqx	2	3 years
Warp	(none)	2 years
Zephyr	(none)	3 years
PS-100	(none)	2 years
Lite	(none)	1 years

**Accessories**

Vortex	(none)	3 years
Corza	(none)	2 years
Gearbox	(none)	2 years
Valkyrie	(none)	2 years
Convoy	(all)	2 years
PBO	(all)	2 years
Gauntlet	Node	2 years
Gauntlet	320	2 years
Gauntlet	2	2 years
FUEL+	(all)	2 years
FUEL Active	(all)	1 years
FUEL iON	(all)	2 years
Aero	(all)	2 years
Wifi Adapters	(all)	1 years
4-Port Powered Hub	(all)	2 years
4-Port Hub	(all)	2 years
4P Mini Charge Station	(all)	2 years
SmartShell	(all)	1 years
FlexFit	(all)	1 years
Keylite	(all)	1 years
Flint	(all)	1 years
Titan	(all)	1 years
SlimShell	(all)	1 years
FUEL Station duo (rotating)	(all)	1 years

FUEL Station duo (surge protection)	(all)	1 years
Screen Protectors	(all)	2 years
Car Chargers	(all)	2 years
Lightning Cables	(all)	2 years
BeatStreet	(all)	1 years

\*Products purchased prior to January 2011

Patriot Memory will repair or replace the defective product(s) using equivalent components made by various vendors in conjunction with warranty repairs. Patriot Memory reserves the right to substitute replacement(s) with similar specification product(s) when exact replacement model(s) is not available.

### **Warranty Statement**

Patriot Memory's warranty obligations are limited to the terms set forth below. Patriot Memory warrants that all Patriot Memory product(s) will be free from defects in material and workmanship and are guaranteed to operate in complete conformance to the specification described in the datasheet. Please contact our Technical Support department before sending the product(s) in for repair or replacement.

### **Limitation of Warranty**

Patriot Memory's warranty does not cover the following conditions: Products that are missing the Patriot Memory label, and or module heat spreaders, products that are purchased from any unauthorized resellers, products that are not manufactured by Patriot Memory, abuse, neglect, damage caused during installation of the product, damage to other devices due to improper use and / or installation of Patriot Memory products, improper testing, unauthorized modification, data loss, data recovery, physical alterations of product. All DRAM memory module kit(s) must be returned in its entirety. Patriot Memory is not liable for item(s) lost or damaged during transit to Patriot Memory.

### **End User**

Patriot Memory's warranty applies to products that were purchased from Patriot Memory authorized resellers. Defective product should be returned to the Patriot Memory authorized reseller from which it was originally purchased. If RMA service is not available through the authorized reseller's warranty, contact Patriot Memory for RMA service.

End users should contact the Patriot Memory location nearest them for RMA support. For a list of locations please visit [Contact US](#). End Users are responsible for all freight, duties and taxes associated with shipping to Patriot Memory.

## **Who to Contact**

In order to submit your RMA form online, you must have a valid Technical Reference Number issued by one of our Patriot Memory Technical Support representatives. If you have not been issued a Technical Reference Number please contact Technical Support at [Support](#).

## **Disclaimer**

PATRIOT IS NOT RESPONSIBLE OR LIABLE FOR ANY INDIRECT, UNFORSEEABLE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND WHETHER OR NOT PATRIOT MEMORY WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING BUT NOT LIMITED TO, LOST REVENUES AND PROFITS, DOWNTIME, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY OTHER DAMAGES ARISING OUT OF THE PURCHASE, USE OR PERFORMANCE OF THE PRODUCT.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.