

Intel® NUC Warranty Information

Limited warranties

Intel offers 3-year limited warranties on Intel® NUC products purchased from Intel authorized distributors. This warranty covers all hardware items included in the box.

View warranties	
3-year International  Size: 1.80 MB Date: January 2015	3-year Australia (English)  Size: 96 KB Date: January 2015
Note: PDF Files require Adobe Acrobat* Reader*	

The International warranties are translated in these languages: English, Portuguese, French, German, Italian, Korean, Russian, Chinese, and Spanish.

System fan warranty considerations

Chassis manufacturers may design enclosures for Intel® NUC Board SKUs that include passive cooling solutions. To accommodate these types of custom chassis, the factory-installed fan may be removed from the board SKUs without violation of the product warranty.

Intel will accept returns for board SKUs where the factory-installed fan has been removed; however, subsequent returns may be refused if customer-induced damage due to fan removal or overheating is found.

As the original design was intended to operate with the factory-installed fan, it is expected that customers removing the fans will be responsible for ensuring sufficient cooling of the modified system. Intel will communicate any concerns to the customer prior to refusal of subsequent returns.

Before you return defective products

Remove and keep any user-installed components before returning an Intel NUC product to customer support. These components can include the following:

Intel® NUC	User-installed components
NUC5i3MYHE NUC5i5MYHE	SO-DIMM memory module(s) Hard drive Wireless adapter Custom-designed chassis lid
NUC5i3RYH NUC5i3RYK NUC5i5RYH NUC5i5RYK NUC5i7RYH	SO-DIMM memory module(s) Hard drive Custom-designed chassis lid Do NOT remove the pre-installed wireless adapter.
DN2820FYKH	SO-DIMM memory module(s) Hard drive Do NOT remove the pre-installed wireless adapter.
All other Intel NUC models	SO-DIMM memory module(s) Hard drive Wireless adapter

Also keep the parts that were included in the box:

- VESA mount bracket and screws
- Power adapter
- Power cord
- Table mount and screws

Warning	Intel is not able to track or return user-installed components or items that were included in the box if you send those in to our warranty center.
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Intel® NUC Kits sent as warranty replacements do not include a Microsoft Windows* license sticker. If your Intel NUC has a license sticker, before returning it to Intel for a warranty replacement, we recommend you save the sticker by carefully peeling it off the chassis or by taking a photo of it for future reference. Microsoft Windows stickers are not available as fulfillment items.

Related topics

[Warranty center](#)

[Find out if your product is covered by warranty](#)

[Intel NUC spare parts](#)

This applies to:

Intel® NUC Board D33217CK	Intel® NUC Kit D54250WYK
Intel® NUC Board D33217GKE	Intel® NUC Kit DC3217BY
Intel® NUC Board D34010WYB	Intel® NUC Kit DC3217IYE
Intel® NUC Board D53427RKE	Intel® NUC Kit DC53427HYE
Intel® NUC Board D54250WYB	Intel® NUC Kit DCCP847DYE
Intel® NUC Board DCP847SKE	Intel® NUC Kit DE3815TYKHE
Intel® NUC Board DE3815TYBE	Intel® NUC Kit DN2820FYKH
Intel® NUC Kit D34010WYK	Intel® NUC Kit NUC5i7RYH

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.