



## Warranty Information

**Before returning any product for any reason, you must call or e-mail Steamfast Consumer Service at (800) 711-6617 or [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com) to obtain a Return Authorization Number.**

### 30-DAY MONEY BACK POLICY

If this item does not meet your expectations, it may be returned within 30 days of the date of purchase for either a replacement or full refund of the purchase price less any shipping charges. In some circumstances, an additional restocking fee will apply.

### ONE YEAR LIMITED WARRANTY

**(If outside USA, additional shipping charges may apply)**

Steamfast, a division of Vomado Air LLC, ("Steamfast") warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of purchase. This warranty does not cover damage caused by misuse, negligence, use by improper current or voltage, commercial use, use contrary to operating instructions or disassembly, repair or alteration by any person other than Steamfast Warranty and Repair. Steamfast Warranty and Repair will replace at its option. This warranty gives you specific legal rights and may have other rights, which may vary from state to state.

Should there be any missing or defective parts or accessories, please contact Consumer Services. In most cases, it is not necessary to return the entire unit. We can ship most replacement parts directly to your home.

If you need to request warranty service, or have any questions about coverage under this warranty, please visit the Warranty Service Request page on our Web site, [www.SteamFast.com](http://www.SteamFast.com). You may also e-mail [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com) or phone (800) 711-6617.

Please have your product serial number ready before contacting Warranty and Repair. The serial number is located on the back or bottom of your unit.

Performance of any obligation of this Warranty, or 30-Day Money Back Policy, may be obtained by:

1. Call (800) 711-6617 or e-mail [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com) for a Return Authorization Number before returning your unit. Failure to obtain a Return Authorization Number will cause a delay in service.
2. Include a copy of purchase receipt.
3. Box the item securely, in its original packaging if available. Include original packing materials and accessories unless advised otherwise by a Customer Service agent.
4. Include your name, address, telephone number, and Return Authorization Number on returned package.

Send unit postage/freight-prepaid (Steamfast does not accept "collect" or COD returns) to:

Steamfast  
Attn: Warranty & Repair  
415 East 13th  
Andover, KS 67002

Steamfast Consumer Service

W: [www.steamfast.com](http://www.steamfast.com) | P: 1-800-711-6617 | E: [consumerservice@steamfast.com](mailto:consumerservice@steamfast.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.