30 Day Money Back Guarantee

All purchases placed directly at www.mrbeams.com are backed by a 30-day manufacturer money back guarantee. If for any reason you are unsatisfied with your purchase, please contact us at info@mrbeams.com or 877-298-9082 ext. 1 and our Customer Service Leader will instruct you on how to send the product back to us. Note: Only products purchased through the Mr. Beams® website qualify for this 30-day money back guarantee. For products purchased through distributors, please contact the original seller for information on their return policy.

Double your warranty! Simply register your light under the registration page. Upon registration, your product will be covered under warranty for 2 years.

1 Year Limited Warranty against Defects:

Before installing your Mr. Beams® light, go to www.mrbeams.com and Register your light. All Mr. Beams® products are guaranteed against defects in workmanship and materials for 1 year from purchase. By registering, your warranty will be extended for 2 years from purchase date. Warranties implied by law are subject to the same time period limitation. Some states do not allow limitations on how long an implied warranty lasts, so this time limitation may not apply to you. If the product fails due to a manufacturing defect during normal use, please complete the Return Inquiry form and you will be contacted within 2 business days with further instructions.

Not Covered – Batteries are not covered by this warranty. Repair service, adjustment and calibration due to misuse, abuse or negligence are not covered by this warranty. Unauthorized service or modification to this product or of any furnished components will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, set-up time, loss of use, postage, unauthorized service, or other products used in conjunction with, but are not supplied by, Wireless Environment LLC. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.