

Product Warranty Policy

ONE (1) YEAR LIMITED WARRANTY WORLDWIDE

Sideclick Remotes warrants this product against defects in materials and workmanship when used under normal conditions in accordance with assembly and operating instructions for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser. If a defect occurs and we are notified within the Warranty Period, Sideclick will either 1) repair the product at no charge using new or refurbished replacement parts, or 2) exchange the product with a comparable new or refurbished product.

EXCLUSIONS AND LIMITATIONS

This Warranty does not apply : (a) to damage caused by accident, abuse, misuse, pets, flood, water damage, submersion, smoke, fire, earthquake, exposure to corrosive elements, or other external causes, whether intentional or accidental, (b) to damage caused by modification, alteration, disassembly, or unauthorized repair of the product in any manner, (c) to damage arising from failure to follow instructions related to the product's use, or (d) to consumable parts such as batteries.

This warranty is limited to the repair or replacement of this product only and does not extend to direct, special, consequential or incidental damage to other products or from any breach of Warranty or condition. This warranty is in lieu of all other warranties express or implied. Any replacement product provided by Sideclick will be warranted for the remainder of the original warranty period or sixty (60) days whichever is longer, unless your jurisdiction provides for a longer period of time.

No Sideclick dealer, agent, employee, reseller, or partner is authorized to make any modification, extension or addition to this warranty

OBTAINING WARRANTY SERVICE

Please review all online help resources available at our website www.sideclickremotes.com before requesting warranty service. If the product is still not functioning properly, please email help@sideclickremotes.com for further assistance or to file a Warranty claim. A customer service representative will assist in validating your claim and if necessary will provide a [Warranty Return Merchandise Authorization Form](#) (RMA) for you to return with your product. Please be prepared to provide a valid Proof of Purchase. There may be a shipping charge for certain warranty circumstances and locations where permitted by law.

Valid Proofs of Purchase Include:

- A valid order number from SideclickRemotes.com web site.

- A dated sales receipt or order confirmation from an authorized Sideclick Remotes Retail Partner or Authorized Sideclick Remotes Reseller that shows a description of product along with its purchase price and date of purchase.

If you don't have a Proof of Purchase:

- If you purchased the product from SideclickRemotes.com, we will be able to locate the order information by using your email address and name.
- If you purchased the product from an authorized dealer or reseller, you can contact the dealer or reseller and see if they can provide a copy of your receipt.
- If the product was a gift, you may want to ask the giver to either provide you a copy of the receipt, or if asking for the receipt is not appropriate, see if they'll help you process the warranty claim on your behalf.

WARRANTY IS NON-TRANSFERABLE

Sideclick warranties are only valid for the original purchaser of the product and are non-transferable. An original sales receipt or a valid copy of the receipt is required to establish the purchase date and the original purchaser.

WARRANTY RESTRICTIONS

Sideclick restricts warranty service for its product to the country where Sideclick or its authorized distributors originally sold the device.

CONSUMER PROTECTION LAWS

FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Some countries, states and provinces do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by country, state or province.

This Limited Warranty is governed by and construed under the laws of the country in which the product purchase took place.

Sideclick Remotes

837 Summerwood Drive
Jupiter, FL USA

<https://www.sideclickremotes.com/community/contact>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.