

Warranty

CLC Climate Gear® and rainwear is covered by a limited lifetime warranty against defects in material and workmanship for the normal life of the product. This warranty does not cover normal wear, abuse, accidents, neglect, or damage caused by use of the product for a purpose other than intended.

Obviously rainwear is designed to protect the wearer from rain, and while various materials of varying thicknesses can accomplish this goal, not all will perform similarly when exposed to heightened levels of activity. Please ask us for a recommendation if you have any question about the application of a product for a specific use.

Warranty claims should be submitted through our website. Products suffering from defects in material or workmanship should be returned to CLC, freight prepaid by the sender. A Return Authorization is required. To submit a claim please select ""Contact"" from the main menu on our website. When the Contact window appears select ""Return Authorization"" from the dropdown box, fill in your contact information, and in the ""Comments"" box please enter the style number or UPC number of your item and describe the related defect. Customer Service will respond via e-mail with your Return Authorization number. When your return is received, we will either repair or replace the item in question, at our discretion.

Discontinued Products

If the product you purchased is no longer available, we will offer you a similar product of equal or greater value.

Custom LeatherCraft Manufacturing Co., Inc.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.