Guardian Technologies™ In-Warranty & Out-Of-Warranty Repair Information

LIMITED WARRANTY

To the consumer, Guardian Technologies LLC warrants this product to be free of defects in materials or workmanship commencing upon the date of the original purchase. Save your original sales receipt to validate start of warranty period.

If this product should become defective within the warranty period, we will repair or replace any defective parts free of charge. The complete machine must be delivered pre-paid to any authorized Guardian Technologies LLC warranty service center. Please include complete information on the problem, date of purchase, copy of original sales receipt and your name, address and telephone number. If you are not near a warranty service center, call the factory for assistance in the US and Canada at **1.866.603.5900.**

The warranty does not include unusual wear, damage resulting from accident, or unreasonable use of the product. This warranty does not cover unauthorized repairs. This warranty gives you specific legal rights and you may also have other rights (other rights may vary from state to state in the U.S.A.). Use only Guardian Technologies replacement parts.

We consider the registration process important to ensuring superior service to our customers, however submitting this card to Guardian Technologies LLC is optional and does not affect your rights to utilize this warranty according to the conditions stated above. If you have any questions or comments about your product call toll free at **1.866.603.5900** or send comments to:

ATTN Customer Service
Guardian Technologies LLC
7700 St Clair Avenue
Mentor, Ohio 44060

This warranty can be registered online at www.guardiantechnologies.com.

Guardian Technologies LLC
7700 St Clair Avenue | Mentor, Ohio 44060
1.866.603.5900 | www.guardiantechnologies.com

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If Your Product Is Covered Under Warranty & Needs Repaired:

If your Guardian Technologies product is covered under your warranty and is in need of repair, click the below link named, "In-Warranty Repair Form". After printing this form, follow the instructions on the form in order to have your product repaired.

In-Warranty Repair Form

If Your Product Is Not Covered Under Warranty & Needs Repaired:

If your Guardian Technologies product is not covered under your warranty, click the below link named, "Out of Warranty Repair Form." After printing this form, follow the instructions on the form in order to have your product repaired. All repairs are guaranteed for 30 days.

Out-Of-Warranty Repair Form

4 Simple Steps To Returning Your Product For Repair:

1. Print and fill out the applicable Repair Form from one of the two links listed above (In-Warranty Repair Form OR Out-Of-Warranty Repair Form). **Please note that we do NOT return ship to P.O. Boxes, APO's or DPO's.**

Also, if you are located in Canada do NOT ship your product to us. Instead, contact our Customer Support team via email or phone (contact information can be found at the very bottom of this page) and note that you live in Canada.

2. Pack your complete product (including all parts) in a 16x16x16 box or a smaller sized box for lower cost shipping rates.

3. Send us the applicable Repair Form inside your product package along with the following:

a. For In-Warranty Products: Provide a copy of your sales receipt or rewards history ***(REQUIRED)***

b. For Out-Of-Warranty Products: Provide a check payment in the amount of $30.00 payable to Guardian Technologies

4. Mail your package to us via UPS, FedEx, or USPS. We recommend you have your package insured.

Mailing Address:
Guardian Technologies

Repair Department
26251 Bluestone Blvd.
Euclid, OH 44132

Once received, your product unit will be inspected and repaired. Normal turnaround time is 10–14 business days.

Questions?

Should you have any questions regarding the warranty or repair of your product, or any of the above listed information, feel free to contact us:

Customer Support (Available Mon – Fri 8 AM – 4:30 PM Eastern Standard Time):

866.603.5900 x213

support@guardiantechnologies.com

In-Warranty Repair Form

Please include this completed form with your product. If you are located in Canada, do NOT ship your product to us. Instead, contact our Customer Service team Mon-Fri 8:30 am – 4:30 pm EST toll free at 866-603-5900 ext. 213 or via email at support@guardiantechnologies.com & note you are from Canada.

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone Number w/Area Code: (_____) _____

Email Address: _____

Model Number: _____

Manufacturing code (found on the back/bottom of the product): _____

Description of product issue: _____

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MUST include:

1) Your complete product (all parts)-Pack in box 16x16x16 (or smaller for lower cost shipping)
2) This completed form
3) **A copy of your sales receipt or rewards history (REQUIRED)**

Send via UPS, FED Ex or USPS ***insured***, to:

Guardian Technologies
Repair Department
26251 Bluestone Blvd.
Euclid, OH 44132

Once received, your product will be inspected and repaired.

Normal turnaround time is 10-14 business days.

Out-Of-Warranty Repair Form

Please include this completed form with your product. If you are located in Canada, do NOT ship your product to us. Instead, contact our Customer Service team Mon-Fri 8:30 am – 4:30 pm EST toll free at 866-603-5900 ext. 213 or via email at support@guardiantechnologies.com & note you are from Canada.

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone Number w/Area Code: (_____) _____

Email Address: _____

Model Number: _____

Manufacturing code (found on the back/bottom of the product): _____

Description of product issue: _____

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1) Your complete product (all parts)-Pack in box 16x16x16 (or smaller for lower cost shipping)
2) This completed form
3) **Your check payable to Guardian Technologies for $30.00**

Send via UPS, FED Ex or USPS ***insured***, to:

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Repair Department
26251 Bluestone Blvd.
Euclid, OH 44132

Once received, your product will be inspected and repaired.

Normal turnaround time is 10-14 business days.

Manufacturers’ warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.