



LIMITED WARRANTY

Limited Warranty

Maxim Lighting International™ warrants all of its products that they are to be free from defects in material and workmanship for a period of ONE (1) year from the date of shipment, unless otherwise stated below.

Maxim Lighting International's Limited Warranty does not apply if:

- The original bill of sale, delivery date, or product number cannot be verified
- The parts claimed to be defective are not returned for inspection if so requested by Maxim Lighting International™
- The product is not in possession of the original end use purchaser.
- Warranty does not apply: (i) used in Commercial Applications, unless otherwise granted by Maxim Lighting International™ (ii) used for purposes for which they are not designed or intended (iii) damaged by abuse, misuse, accident, modifications, alterations, neglect or mishandling (iv) improperly installed, stored, maintained, or operated (v) used in violation of written instructions by Maxim Lighting International™.
- Additionally this warranty does not cover scratches, abrasions, or deterioration due to the use of paints, solvents, chemicals or abrasive cleaning techniques

For Indoor Products:

- LED components are warranted for FIVE (5) years;
- Finish, Care & Cleaning: Initial care for finishes requires only periodic cleaning with a soft cloth, dampened with water. A mild non-abrasive soap may be used along with a soft cloth and water to remove dirt. Particular attention should be paid to avoid abrasive materials and strong cleaning agents as they will quickly destroy protective coatings and subject to rapid oxidation and discoloration.
- Product Designed for commercial applications, such as LED tape, is warranted for FIVE (5) years or 40,000 hours. Products distinctly marked for residential use only will not be warranted for commercial use.

For Outdoor Products:

- LED components FIVE (5) years
- Fading or chalking may occur and is considered normal. For coastal locations, some corrosion and/or deterioration is considered "normal wear" in this environment.
 - o Outdoor powder coated finishes are subject to change due to prolonged sunlight, pollutants, and other environmental conditions. Powder coated finishes are warranted for ONE (1) year.
 - o Vivex Outdoor products' finishes are warranted for THREE (3) years.
 - o Many finishes mature over time, changing in appearance. Fading, discoloration, and patina may not be applicable to the above warranty.

· 12V Landscape lighting must be used in conjunction with low-voltage transformers. Maxim Lighting International™ does not warranty transformers purchased from other manufacturers.

For LED Bulb Retrofits

· LED Retrofit bulbs are warranted for a period of 5 years, based on 3 hours of use per day in environments with an ambient temperature of 25° Celsius/77° Fahrenheit, unless otherwise noted in the products packaging.

The warranties apply only to the original consumer purchaser and only to products used in normal use and service. Normal use means residential non-commercial use. If a product is found defective, Maxim Lighting International™ reserves the right to correct the problem in the field at Maxim's discretion. Maxim Lighting International is not responsible for removal or installation costs. This warranty is limited to the repair or replacement of the product only and Maxim Lighting International is not responsible for any labor incurred. Use of incorrect installation methods and/or bulb wattage will void the warranty.

To obtain warranty service contact Maxim Lighting International either through your Dealer, Contractor or E-tailer, or by writing Maxim Lighting International, Attn: Customer Service Department, 253 North Vineland Avenue, City of Industry, CA 91746, USA, or by calling 1-800-486-2946 from within the USA and 1-626-956-4200 outside of the USA.

DISCLAIMER OF IMPLIED WARRANTY

IMPLIED WARRANTIES INCLUDING THAT OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. MAXIM LIGHTING INTERNATIONAL AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.