



Returns Policy & Product Warranty

Warranty Information

Ameriwood warrants this product to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty covers one year from the date of original purchase. This is solely limited to the repair or replacement of defective parts and no assembly labor is included.

This warranty does not apply to any product which has been improperly assembled, subjected to misuse or abuse or which has been altered or repaired in any way. Liability for consequential damages is excluded to the extent exclusion is permitted by law. This warranty gives you specific legal rights. Additional warranty rights may be provided by law in some areas.

To obtain warranty service, purchaser must present original bill of sale. Components repaired or replaced are warranted through the remainder of the original warranty period only. The defective components will be repaired or replaced without charge, subject to the terms and conditions described above.

Returns Policy

This policy applies to products **purchased from the Ameriwood Home website ONLY**. Items purchased from a store or other online retailer must reference their assembly manual for further return instruction.

Ameriwood Home Furniture must be notified of the damaged item(s) within 20 days from the date that it is delivered in order to receive the replacement. If product(s) are not damaged, they may be returned in the first 30 days for a partial refund at the sole discretion of Ameriwood Home Furniture; a re-stocking fee of 20% and the cost of return shipment, including the call tag, will be deducted from the original purchase price. Initial shipping cost is non-refundable. Ameriwood Home Furniture will evaluate all issues of Buyer's Remorse on a case by case basis. If you have any questions regarding our return policy, please contact Customer Service before placing an order.

DAMAGED FREIGHT PACKAGES

For all shipments being sent via LTL:

Upon arrival of your item(s), please inspect all boxes for any sign of damage before signing the delivery

receipt. You must make a note of the package's condition on the delivery receipt when there is any indication that the package was damaged in transit. Ameriwood Home Furniture will not issue a refund or replace the damaged unit if the condition of the shipment was not noted on the delivery receipt.

Contact Us

Toll Free number:

1-800-489-3351

Customer Service Hours:

9:00 am to 5:00 pm (Central time) - Monday through Friday

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.