

WARRANTY SERVICE

Your product must be under warranty in order to obtain warranty service.

Coleman® products have a limited warranty from the date of original retail purchase that the product will be free from defects in material and workmanship. The length of the limited warranty may vary by product. The warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable.

Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Coleman dealers, service centers, or retail stores selling Coleman products do not have the right to alter, modify or in any way change the terms and conditions of the warranty. Please refer to your product for the exact terms and conditions of the limited warranty for your purchase. The warranty included with your purchased product is your exclusive warranty.

If your product is defective and is within your warranty period, contact us at 1-800-835-3278 in order to receive a return authorization. Do not return product to Coleman without authorization. You will be directed to attach a tag to the product that includes your name, address, daytime telephone number and description of the problem. Include a copy of the original sales receipt. Carefully package the product and send insured by UPS, FedEx Ground or Parcel Post with shipping and insurance prepaid to:

For products purchased in the United States:

The Coleman Company, Inc.

Attn: Returns Dept.

3600 North Hydraulic

Wichita, KS 67219

For products purchased in Canada:

Sunbeam Corporation (Canada) Ltd. (Coleman Division)

20 B Hereford Street,

Brampton, ONT, L6Y 0M1

905-593-6100

1-800-387-6161

Do not mail products with fuel in tanks, or with disposable propane cylinders. Remove glass globes from lanterns and wrap separately.

If you have any questions regarding this warranty please call 1-800-835-3278.

How to submit a warranty claim to Coleman® through the web

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How can a warranty claim be submitted to Coleman® ?

Coleman® products have a limited warranty from the date of original retail purchase that the product will be free from defects in material and workmanship. The length of the limited warranty varies by product. The warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable.

Proof of purchase is required to obtain warranty service. For more details, please see [Warranty Service](#) . If you have a defective product, and your product is within the stated warranty period, please follow these steps to submit your request: [\(a link at the bottom of this page will take you to the submit screen\)](#).

1. Attach a copy of your legible receipt to the Ask a Question Page, circling the date of purchase and product.
2. Attach a photo of the defect (if possible)
3. Attach a photo of today's date (mm/dd/yy) followed by the word WEB written in permanent black marker on the product by the Coleman logo
 - a. If you have a Aerobed - please write the Current date and the word WEB under the warning label on the bed.
 - b. If you have a dark product such as a flashlight - please write the Current date and word WEB on the lens
4. Complete shipping information, including address (no P.O. boxes) and a daytime phone number where we can contact you
5. Submit your request with the words **WEB WARRANTY** in the subject line

Your request will be reviewed by a Coleman Consumer Service representative. If approved, you will receive further instructions for finalizing the warranty replacement process.

Please note Coleman will replace your product with the same product if available, or with a comparable product if same is not available. Refunds are not available.

This link will take you to the Ask a Question Page where you can complete your claim. <http://coleman.custhelp.com/app/ask>

<https://www.coleman.com/registration/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.