

amazonbasics



Warranty



AmazonBasics One-Year Limited European Warranty

This Limited warranty is provided by Amazon EU Sàrl of 5 Rue Plaetis, L-2338 Luxembourg, Grand- Duchy of Luxembourg (Lux. reg. n° B 101818, Share capital: €37500, Trading authorisation n° 104408) to you as the purchaser of the AmazonBasics branded product(s) (the "Product") from Amazon EU Sàrl, for the Product.

If you are a consumer, the rights provided to you under this limited warranty are provided in addition to all rights and remedies conveyed to you by consumer protection laws and regulations and do not affect your legal rights.

We warrant the Product to you against defects in materials and workmanship under ordinary consumer use on delivery and for a period of 12 months from the date of delivery. If the Product is a consumable product (for example, an ink cartridge), this limited warranty will expire with respect to the Product as soon as the consumable part of the Product (for example, the ink) has been partly or totally consumed.

If the Product proves defective during the warranty period, we will ask you to follow the instructions for returning the Product that we will provide you, and we will take one of the following actions: (i) replace the Product with a product that is the same or equivalent to the Product you purchased; (ii) repair the Product; or (iii) refund to you the whole of or part of the purchase price of the Product. Due to technological advances and Product availability the replacement Product may differ slightly and may have a lower selling price from the original Product you purchased.

Replacement and repaired Products or parts provided under this limited warranty will only be shipped to addresses within the European Union and to addresses within countries of the European Free Trade Association where the Product is available for sale to customers in such countries. This limited warranty applies to any replacement Product or part, or to any repair, for the remainder of the original warranty period or for 90 days from its shipment to you, whichever period is longer. All parts and Products you return to us and for which we give you a refund or replacement will become our property, and you agree that any unexpired part of this warranty on the replaced or refunded Product also transfers to us. Failure to ship the damaged Product back to us may result in your being charged for the replacement Product at full retail price.

This limited warranty applies only within the European Union and within countries of the European Free Trade Association where the Products are available for sale to customers located in such countries. This limited warranty will not apply to any defect in the Product arising from fair wear and tear, accident, misuse, negligence by you or any third party, fire or other external causes, alterations or repair, commercial use or use of the Product in a way we do not recommend.



How to Obtain Service. To obtain instructions on how to obtain service under this limited warranty, contact our customer service by phone or email. You will find the contact details of our customer service by clicking the “Contact Us” button in the “Help” section of the Amazon website from which you purchased the Product.

Customer service may ask you questions to determine your eligibility under this limited warranty, and if you are eligible you'll be given instructions for returning the defective Product. If we send you a replacement or repair your Product, we will pay the cost of shipping the replacement or repaired Product to you.

The Conditions of Use and Sale for the Amazon website from which you purchased the Product are incorporated into this limited warranty by reference, including without limitation the limitations of liability, choice of venue and jurisdictional provisions. The Conditions of Use and Sale can be found via a link at the bottom of each page of the relevant Amazon website. In the case of any inconsistencies between the Conditions of Use and Sale and this limited warranty, this limited warranty will prevail. All subsequent amendments to the Conditions of Use and Sale are automatically incorporated herein at the time of the amendment.

Further Limitations. We are not liable for losses resulting from any breach of warranty or other breach of contractual duties unless otherwise specified below.

Nothing in this limited warranty excludes or limits our liability for:

- (a) losses that are a foreseeable consequence of our breach of warranty or other breach of contractual duties;
- (b) death or personal injury caused by our act or omission; and
- (c) losses arising from our fraud.

Nothing in this limited warranty will reduce your statutory rights relating to faulty or misdescribed goods. For further information about your statutory rights contact your local authority Trading Standards Department or Citizens' Advice Bureau.

This limited warranty gives you specific legal rights, and you may have other rights which vary from country to country. For warranty information go to www.amazon.co.uk/basics-warranty, www.amazon.de/basics-garantie or www.amazon.fr/basics-garantie. AmazonBasics products purchased from Amazon.co.uk, Amazon.de or Amazon.fr are distributed by Amazon EU S.à.r.l., 5 Rue Plaetis, L-2338 Luxembourg.



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