User Manual

USB 3.0 to SATA 6G Hard Drive Adapter

UNITEK

Human friendly

Thanks for choosing Unitek USB 3.0 to SATA 6G Converter which enables you to quickly access and backup photo and video from your hard disk drive to your laptop, computer and desktop. Please read this manual carefully and if you need any further assistance, please contact our customer support team at: **support_us@unitek-products.com.**

Product Diagram
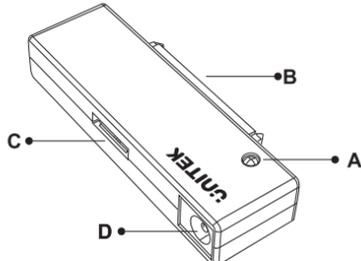
A. LED Light
B. SATA Interface
C. USB 3.0 Micro USB Female
D. DC12V(5.5*2.5mm) Power Port

Specification

Compatibility	USB A or USB A&C port
USB specification	USB 3.0
Hard drive version	2.5/3.5 inch SATA
USB Cable Length	2.6ft

The type of connector depends on the specific product purchased.

Package Contents

1 x USB 3.0 to SATA Adapter
1 x 12V/2A Power Adapter
1 x USB 3.0 Micro B Male to USB 3.0 Male Cable
1 x User Manual

Note

1. The hard drive may not be moved after connecting the power supply unit to the socket. This could result in damage to the hard drive and data loss.
2. The hard drive adapter may not be unplugged from the PC during data transfer under any circumstance. Data may be lost.

FAQ

Q: Why I can't transfer the data after connecting properly?
A: It is recommended to use the power supply when using the product. By plugging the power supply, it can supply power and enhance the performance of the converter.

Q: How to remove the device safely?
A: It is recommended to click "Safely Remove Hardware and Eject Media" on the bottom right of your screen.

Q: Why it can not reach the data transfer speed of USB 3.0?
A: This product passed rigorous testing. Under normal situation, it can read and write the speed of USB3.0(5Gbps). Please make sure your host(computer) support USB3.0 specification. Otherwise, there will only a corresponding speed of either USB 2.0 or USB 1.1.

Q: After installing new HDD/SSD, why I can't find it on "My Computer"?
A: You must do "partition" (format) for hard disk before using it.

Q: Why Windows XP can't recognize the hard disk which is more than 2TB?
A: Windows XP has a limitation, it is able to read up to 2TB(max) hard disk only. We suggest upgrading the OS to Vista(64bit) and above, Recommended to convert the disk GPT disk partition, otherwise the OS will not support more than 2TB of a disk partition.

Q: Why the adapter does not recognized when it connected to the computer?
A: 1. If the hard disk is fully brand new, it needs to be formatted and partitioned before it used.
2. MacOS: To confirm whether the hard disk format is NTFS format, NTFS is not supported by MacOS. It is recommended to format the hard disk to exFAT format and it can be used under Windows and MacOS systems.
3. Windows: To confirm whether the hard disk format is Apple HFS+

format, HFS+ is not supported by Windows. It is recommended to format the hard disk as exFAT format and it can be used under Windows and MacOS systems.

4. Check the disk manager whether the hard disk has been assigned to drive letter, if not, find the corresponding partition of your hard disk, right-click change the drive name and path - ADD- add a letter as a drive letter to display your hard drive (Change Drive Letter and Paths).

PS: It is recommended that to search online for how to format the hard disk on Windows/MacOS. Please backup the data before formatting.

Warranty

The Unitek USB 3.0 to SATA 6G Hard Drive Adapter is covered by Unitek warranty for 24 months. If the product fails due to manufacturer defects, please contact us by email at:
support_us@unitek-products.com

CE FCC UKCA RoHS COMPLIANT c(UL)us LISTED PSE