

What is the difference between QuietComfort 35 wireless headphones and QuietComfort 35 wireless headphones II?

QuietComfort 35 wireless headphones II offer the same unmatched combination of acclaimed noise reduction technology, wireless freedom, audio performance, dual-microphone system and 20 hours of battery life as QuietComfort 35 headphones. However, QuietComfort 35 wireless headphones II also have a new Action button on the left earcup. In countries and languages where voice assistants like Amazon Alexa or the Google Assistant are available, the Action button gives you instant access to voice-controlled tasks. In countries where voice assistants are not available, you can quickly toggle through three different ANR settings for optimal performance wherever you go.

How do I know if my QC35 headphones II are Bose AR enabled?

Bose has updated the Bose Connect app—for Apple iOS users only to start—to help you easily identify whether your QC35 II has the Bose AR technology built in. A Bose AR logo will be displayed in the app whenever it detects that a Bose AR product is paired. Please note that you will need the Bose Connect app version 8.0 or later and that some products may require a software update prior to experiencing this new feature.

What is TriPort acoustic headphone structure?

Proprietary TriPort acoustic headphone structure utilises external ports to vent the earcups and effectively enlarge the acoustic volume, without increasing the size of the earcup. The result is better audio and active noise reduction from smaller, lighter, more comfortable headphones. TriPort acoustic headphone structure is used in all of our consumer headphones and headsets.

How is the total noise cancellation in QuietComfort 35 wireless headphones II achieved?

QuietComfort 35 wireless headphones II utilise both active and passive noise reduction technologies. They use a sophisticated proprietary electronics approach to active noise reduction, placing microphones both inside and outside the earcups. The electronics system senses the sound in almost any environment and then measures, compares and reacts—instant by instant—to produce an opposing cancellation signal. The passive noise reduction is achieved by the combination of the acoustic design and materials chosen for the earcups and cushions.

Can QuietComfort 35 wireless headphones II take calls?

Yes. QuietComfort 35 wireless headphones II have a dual-microphone system to allow you to use them during calls when connected to a smartphone that supports the Bluetooth® HFP profile. In addition to traditional calls, the headphones will work with many apps that use Voice over Internet Protocol (VoIP), such as Skype or FaceTime. The dual-mic system helps reduce wind and background noise to ensure an exceptional far-end experience, while sidetone lets you hear

your own voice so you sound natural when speaking on a call. QuietComfort 35 wireless headphones II also support HD Voice.

How do I pair QuietComfort 35 wireless headphones II with my mobile device?

For NFC-enabled phones, simply turn on the headphones by sliding the three-position power switch to the middle position and then tap the back side of your phone on the front of the right earcup where you see the embossed NFC logo. Follow the prompt to accept a connection. If you don't have an NFC-enabled phone, first make sure that the headphones are turned on by sliding the three-position power switch to the middle position. Next, press the three-position power switch to the Bluetooth® icon until the Bluetooth LED flashes blue or the voice-enhanced user interface gives you additional directions. Now, follow the directions within the smartphone's Bluetooth menu to connect the headphones. Once the connection has been made, the Bluetooth LED will turn white.

Can QuietComfort 35 wireless headphones II be connected to two mobile devices simultaneously?

Yes. Multi-point technology allows QC35 wireless headphones II to maintain a connection to two devices at the same time—for example, an iPad and a smartphone. So, while you're watching video on the connected iPad, the headphones will automatically pause the video to answer a call from the connected smartphone. When the call is finished, the headphones will switch back to the video on the iPad.

Can I charge QuietComfort 35 wireless headphones II from my PC/laptop?

Yes. QuietComfort 35 wireless headphones II come with a USB cable that allows the headphones to be charged from your PC or laptop. Please note that the PC or laptop must be on and awake in order to charge over USB.