

## Flight Sim FAQ

### Microsoft Flight Simulator Disc FAQ

**Q) Do I need to download any content after installing the DVDs?**

**A) The DVDs contain only the installer and the content (The Aircraft, World, etc). The core simulator is then downloaded via the internet during installation. This ensures you always have the latest version.**

**Q) Do I need a Microsoft account to install Microsoft Flight Simulator?**

**A) Yes. The install will guide you through the creation of an Xbox account if you do not already have one.**

**Q) Is an internet connection required?**

**A) Yes. An active internet connection is required during installation. An internet connection is also required to run the simulator.**

**Q) How will I update Microsoft Flight Simulator?**

**A) The Disc version of Microsoft Flight Simulator will check for updates when the simulator is launched.**

**Q) Do I need to keep the disc inserted to run Microsoft Flight Simulator?**

**A) Yes. Disc 1 will need to be inserted to launch Microsoft Flight Simulator to check the status of your activation.**

**Q) Is the Disc version of Microsoft Flight Simulator the same version as the download version?**

**A) Yes. The versions are the same.**

**Q) The installer times out during installation or shows an error**

**A) If the installation of the discs shows an error or times out, first try the installation again. Make sure any other programs are closed and even turn off any anti-virus software which may interrupt the installation as it takes place.**

**If the installation shows an error at the same point (Same disc as previous error) This may point towards a faulty disc. Clean the disc with a dry cloth where possible and try the installation again. If the installation shows an error at a different point each time, this may be some other process on the pc timing out or interrupting the installer.**

**Q) What if I am unable to complete the installation from the disc?**

**A) In extreme circumstances, you can install the game directly from the Microsoft store app. The instructions on how to do this can be found within the included manual. However, you will still need to have disc 1 inserted into your drive to be able to launch and play the game.**

**Q) I have installed the game, but my pc has developed a fault. Can I install the game elsewhere?**

**A) The included activation code will associate your installation with your Microsoft account not the individual PC. If your PC develops a fault or you get a new PC, you can log into the same Microsoft account which you activated the game with and then download or install the game again. However, you still must have disc 1 in the disc drive to launch or play the game.**