



Frequently Asked Questions

Q: if this hub is compatible with charging

A: Thanks for your question about "if this hub is compatible with charging". Please note this USB hub 3.0's main function is USB Splitter/USB Hub for very stable, fast data transfer up to 200 mb/second tested actually. And it is compabile with 4* 1TB hard drives simultaneously. Charging is an additional feature. It only supports 5V@1A charging and less than that. So we don't recommend using it to charge your devices. It does not support fast charging since it's designed as a fast hub , not a QC power adapter. We hope this can solve your query. Please feel free to email us if still any question!

Q: Can I use four ports simultaneously?

A: Certainly, the only thing you have to know is the total current must less than 900mA.

Q: Why my mouse is unstable and lag when using the product?

A: It is an unusual situation, please see the following steps.
 1) Check the compatiblity of your device based on our compatible list.
 2) Make sure your USB devices is working normally by connecting other USB devices.
 3) The total current of all devices has to be less than 900mA.
 4) Please connect it to other USB ports on your devices or restart your device.
 If your problem remains unsolved, please contact us through support@uniaccessories.com.

Q: What type of warranty is this?

A: We offer lifetime warranty for all our products, please contact us through support@uniaccessories.com if you have any problem. Our 7/24 customer service will solve your problem within 24 hours.

Compatible Devices(Incomplete List)



USB (Female) Port

- Mouse, Keyboard, USB Bluetooth Adapter, USB flash drive
- Card reader, Camera, Printer
- Hard drive, SSD
- Many other USB connection devices



USB C (Male) Port (Laptops & Tablets)

- **Apple:** iPad Pro (2021/2020/2018); iPad mini 2021; MacBook Pro (2021/2020/2019/2018/2017/2016); MacBook (2015/2016/2017); MacBook Air(2018/2019/2020); MacBook Air M1 iMac (2017/2019/2020/2021); iMac Pro(2017); Mac Mini 2018/M1 Mac Mini 2020
- **Microsoft:** Surface Pro 8/7; Surface Go 3/2; Surface Pro X; Surface laptop 4/3; Surface laptop Go; Surface Book 3;
- **Google:** Chromebook Pixel (2015); Pixelbook; Pixel Slate
- **Dell:** Latitude 7373 / 5570 / 5490 / 5400 (2019); XPS 13 / 15/17



USB C (Male) Port (Smartphones)

- **Samsung:** Galaxy Z Fold3/Z Flip3/ S21 | S21+ 5G/ S20 / S20+ / S20 Ultra / S10e / S10 / S10+ / Note 9 / S8 / S8+ / S9 / S9+; Samsung Galaxy Tab 10.1; Samsung Galaxy Tab A 2018; Galaxy Tab S
- **HTC:** 10 / U Ultra / U11 / U11+ / U12+; One plus 7 pro; Asus ZenFone / ROG Phone and more
- **OnePlus:** 9/ 9 Pro/ 8/ 8Pro / 7/7 Pro
- **Almost all devices with USB C Port and data transfer function are compatible with our product**