

Warranty Service:

Warranty information:

What you must do to obtain Limited Warranty Service:

Request you to send a mail to wecare@bpl.in. Please attach your invoice copy and share your contact details along with the mail.

Who is covered: Customers purchasing the product on amazon.in

What is covered/For how long:

PCB, Panel, speaker, and IR PCB are covered for one year, remote for six months.

What is not covered:

Other than those mentioned above plus defect due to customer abuse, voltage fluctuations, surge, water and moisture related issues.

What we will do: We will give standard service for all parts covered under warranty free of cost.

What we will not do:

Return product, with proof of purchase from an authorized dealer, using the following procedures:

We only sell on amazon and follow the amazon return policy.

Other conditions (If Any):

Product should be used for its functional purpose only (viz, not to be used for commercial display, sign board etc)

Other legal rights:

As per applicable act. Jurisdiction is Bangalore city, India.

Service:

Toll free number for service: 8880301111,

Email id: wecare@bpl.in