

## **AMP Research Warranty Statement**

AMP Research offers a limited 3 year/36,000 mile warranty on AMP Research BedStep & BedXTender models, and a 5 year/60,000 mile warranty on AMP Research PowerStep models. Both warranties are limited to the original consumer of the AMP Research branded product. This warrants the product to be free from material and workmanship defects and is not transferable from the original purchaser.

For information regarding the Warranty eligibility of any specific part number, please refer to that product page listing on our website or contact Customer Service.

### **5 year/60,000 Mile Warranty**

What is covered: All defects in materials or workmanship on select AMP Research branded products properly installed per provided instructions except those listed below under the Three Year Warranty. This warranty does not apply to any product from AMP Research direct or indirect subsidiaries.

For How Long: This warranty, and any implied warranties including merchantability and fitness for a particular purpose, lasts five years or 60,000 miles (whichever comes first) from the date of purchase. The warranty expires if the product is removed from the original vehicle or if the original vehicle is transferred to another owner. The warranty is not transferable from the original purchaser.

### **3 year/36,000 Mile Warranty**

What is Covered: All defects in materials or workmanship on select AMP Research branded products properly installed per provided instructions.

For How Long: This warranty, and any implied warranties including merchantability and fitness for a particular purpose, lasts three years or 36,000 miles (whichever comes first) from the date of purchase. The warranty expires if the product is removed from the original vehicle or if the original vehicle is transferred to another owner. The warranty is not transferable from the original purchaser.

### **What AMP Research Will Do**

During the applicable warranty period listed above, AMP Research will, at its option, either repair or replace any defective product at no additional charge. You must pay any labor charges associated with removing or reinstalling the product. If a specific product has been discontinued, AMP Research may, at its option, replace your product with a current product of comparable function and value.

### **What Is Not Covered**

These warranties do not cover any damage, defect, or malfunction caused by misuse, abuse, accident, improper installation, modification, improper or inadequate maintenance, or on-

road and off- road hazards. Incidental and consequential damages are not recoverable under this warranty. Some states or providence do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

## **How To Submit A Claim**

A defective product may, during the warranty period listed above, be returned to the place of purchase. Alternatively, you may submit a warranty claim at the link below. Proof of purchase must accompany all warranty claims. Returns made to AMP Research will not be accepted without prior authorization from AMP Research.

All claims require the following information:

- Order Number
- Name, Address, Phone Number, and Email Address
- Vehicle Year, Make, and Model
- Product Name and/or Part Number
- Description of the warranty issue
- Copy of original receipt
- Images of product

[Submit Warranty Claim](#)

<https://realtruck.com/contact-brands/contact-ampresearch/?show=contact-jot-form#warrantyclaim>

This warranty statement supersedes all previous warranty statements in any AMP Research catalogs or other marketing materials. PLEASE NOTE: Return requests will not be accepted for non-defective products once installation has taken place. This will void any return process for AMP Research. Any items shipped back to AMP Research without return authorization from a AMP Research representative may be refused upon receipt, and/or sent back to the customer at the customer's expense.