

Warranty for Solimo Clock

12-Months Limited Warranty

Cloudtail India Private Limited (“**Cloudtail/we/us**”), hereby guarantees to the original retail purchaser (“**You/Your**”) of Solimo branded Clock (“**Product**”), that the Product is free from defects in material and workmanship if used in accordance with the operating instructions and pursuant to the following terms and conditions.

We warrant the Product to You against defects in materials and workmanship under ordinary consumer use for a period of twelve (12) months from the date of Your original retail purchase from Cloudtail (“**Warranty Period**”). This warranty only flows to You, as evidenced by a valid invoice and is not assignable and/or transferable.

If the Product proves defective in material and workmanship during the Warranty Period, and You follow the instructions that we will provide to You for returning the Product, we will, at our option, take one of the following actions without any extra charge to You: (a) replace the Product with a similar Product by way of one time promotional code; (b) refund to You the purchase price of the Product by means of a gift voucher; or (c) such other mode as may be decided by Cloudtail from time to time.

We reserve the right to be the sole judge as to whether the Product has any defect in terms of material and workmanship and our decision in this regard shall be final. Any replacement of the Product will be comparable in function but there is no assurance, representation or warranty that any replacement product will be identical to the Product You purchased. Product comparability will be determined by us at our sole discretion.

This warranty is governed by the laws of India. This limited warranty applies only to Products purchased within the territory of India (“**Territory**”) and from Cloudtail alone. Replacement Product will only be shipped to addresses within the Territory, and refunds will only be credited to accounts located with the Territory.

This warranty does not extend to any claims arising out of the Product’s dissimilarity with the images appearing on the platform. You are required to satisfy yourself regarding the suitability of the Product before making any purchase. We do not make any representation or warranty as to the suitability of the Product for any particular use.

This warranty covers only manufacturing defects in terms of clock movement and does not cover: (a) damage to the clock or any part of the clock because of mishandling; (b) damage caused to the clock due to repair by any unauthorized repairers; (c) Any damage to the clock or any part due to battery leakage. , d) wear and tear of surface, finishes and plating; (d) damage caused by abrasion or climatic conditions; or (e) damages to the Product due to wrong usage of batteries or improper care thereof as detailed out below:

- Make sure that the + (positive) and - (negative) symbols are correctly matched up, otherwise it may cause unusual reactions, resulting in leakage, heat, and bursting.
- Immediately dispose dead batteries or keep them out of reach of small children.
- Remove batteries from clocks if they are not in use for a long time to avoid leakage.
- Remove the batteries as soon as they become run down. Otherwise, the batteries may leak and damage the Product.
- Battery leakage may break down watches/clocks, make stain on a wall, or damage household effects. Bursting may cause physical injury, or even loss of sight when the leakage enters eyes.
- When replacing the batteries, insert new ones in clocks after cleaning terminals (contacts) of batteries and clocks.
- Batteries provided are non-rechargeable. Please do not recharge them as they may damage insulators and/or internal structures, resulting in leakage and breakage.
- Do not expose batteries to fire. This is dangerous and can result in explosions or fire. Heating batteries may cause them to leak or explode.

- Do not store batteries in a location subject to high humidity and temperatures where they are exposed to direct sunlight.
- Please consult with a qualified clock technician or authorized service centre before attempting to perform any work you are not qualified to do. Batteries can be hazardous to work on; be sure to take all necessary safety precautions. Always read these instruction and safety warnings carefully. In all cases you are ultimately responsible for ensuring safe installation practices and standard operating procedures and must insist upon the use of such proper procedures to eliminate unnecessary hazards.

All Products that You return to Cloudbtail and for which We give You a replacement or refund will become Cloudbtail's property upon Cloudbtail's receipt, and You agree that any unexpired part of this limited warranty on the replaced Product also transfers to Cloudbtail. Failure to ship the damaged Product back to Cloudbtail may result in You being charged for the replacement Product at full retail price.

Cloudbtail shall not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special or consequential damages, including lost profits or revenues or any other costs or damages. This warranty shall not in any manner extend to personal injury and/or death caused by the user's own negligence; and to the maximum extent permitted by applicable laws, the remedies in this warranty are the claimant's sole and exclusive remedies and Cloudbtail's sole liability, howsoever arising out of, relating to or in connection with this warranty, shall not under any circumstances exceed the Product's purchase price as on the invoice. This warranty does not cover minor imperfections in the Product that broadly meet design specifications, or imperfections that do not materially alter the Product's functionality.

How to obtain Service: To obtain instructions on how to obtain service under this limited warranty, contact customer service at **1800-419-0416** | cloudbtail@blubirch.com | Cloudbtail India Private Limited, 6th & 7th Floor, Divyasree Chambers, 'B' Wing, #11, O'Shaugnessy Road, Langford Town, Bangalore, Karnataka - 560025. Customer service will ask You questions to determine Your eligibility under this limited warranty. If You are eligible, a replacement order or refund will be issued, and You will be given instructions for returning the defective Product, postage paid.

Further Limitation. TO THE EXTENT PERMITTED BY LAW, THE LIMITED WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES WILL BE LIMITED IN DURATION TO THE PERIOD OF THIS EXPRESS LIMITED WARRANTY AND REPLACEMENT SERVICE AS DETERMINED BY US IN OUR SOLE DISCRETION.

This limited warranty gives You specific legal rights, and You may have other rights under applicable laws.