

How to connect the MyQ Smart Garage Hub to a Wi-Fi network

If at any point during the setup you experience an error it is recommend to follow the below steps to reset the MyQ Smart Garage Hub and return the hub back to [factory default](#).

Make sure the Wi-Fi signal in the garage is strong and your mobile device is connected to your 2.4 GHz Wi-Fi network.

Connect with Apple® iOS Mobile Device

1. Plug in the Smart Garage Hub. The blue LED on the Smart Garage Hub will blink, the Smart Garage Hub is now ready to be connected to your network.
2. On your mobile device go to Settings, tap Wi-Fi, then tap the network with the "MyQ" prefix and tap Connect. Once connected, launch the mobile device's web browser and go to setup.myqdevice.com. (If your device cannot connect to setup.myqdevice.com please check the troubleshooting steps at Chamberlain.com.)
3. Tap Start.
4. Tap your network from the available Wi-Fi networks list.
5. Enter the network password for the selected Wi-Fi network.
6. Tap **Next**. The Smart Garage Hub will connect to the selected Wi-Fi network; this may take a few minutes.
7. Once the Smart Garage Hub is connected to your network a *Congratulations* window will open and the LED on the Smart Garage Hub will display solid Green. Tap **Next** to continue.
8. Download the MyQ® App from the App StoreSM.
9. Launch the MyQ App, login, and tap the menu icon. From the side menu tap **Manage Places** > tap + > tap your **MyQ Place** > tap **Garage Door Opener**.

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NOTE: *Do not operate the garage door opener until installation has been completed.*

Connect with Android™ Mobile Device

1. Download the MyQ app from the Google Play store.
2. Create or Log into your MyQ Account.
3. Plug in the Smart Garage Hub and wait for a blinking blue LED.
4. Tap **Add a Device** or tap the (gear) icon.
5. Search for the device with the "MyQ" prefix under **Discovered Devices**.
6. When prompted select your home network.
7. When prompted enter your home network password.
8. Verify the LED on the Smart Garage Hub is now solid Green.
9. In the MyQ App go to the Menu button > Manages Places > Select your Place > Add a Device > Garage Door Opener.

NOTE: *Do not operate the garage door opener until installation has been completed.*

Alternate Connection Method for Android™

1. Download the MyQ App on Google Play.
2. Plug in the Smart Garage Hub. The blue LED on the Smart Garage Hub will blink, the Smart Garage Hub is now ready to be connected to your network.

3. On your mobile device go to **Settings**, tap **Wi-Fi**, then tap the network with the "MyQ" prefix and tap Connect. Once connected, launch the mobile device's web browser and go to setup.myqdevice.com. (If your device cannot connect to setup.myqdevice.com please check the troubleshooting steps at Chamberlain.com.)
4. Tap **Start**.
5. Tap your network from the available Wi-Fi networks list.
6. Enter the network password for the selected Wi-Fi network.
7. Tap Next. The Smart Garage Hub will connect to the selected Wi-Fi network; this may take a few minutes.
8. Once the Smart Garage Hub is connected to your network a Congratulations window will open and the LED on the Smart Garage Hub will display solid Green. Tap Next to continue.
9. Create or Log into your MyQ Account.
10. Launch the MyQ App, login, and tap the menu icon. From the side menu tap Manage Places > tap + > tap your MyQ Place > tap Garage Door Opener.

NOTE: *Do not operate the garage door opener until installation has been completed.*