

# Skullcandy Gaming Warranty

Skullcandy provides a 1-year limited warranty against manufacturing defects on all gaming products. The 1 year warranty starts at the date of the original purchase and the manufacturing defects are determined at the sole discretion of Skullcandy.

## Manufacturing Defects:

Our warranty covers manufacturing defects for all Skullcandy gaming products for 1 year after purchase. For example, if your headphones broke for no good reason, like sound suddenly stops coming out of one ear, then it may be a manufacturer defect. Product failures caused by user error, such as dropping your headphones, are not covered under this policy.

## Warranty Claims:

If you believe your headphones have a manufacturing defect, please contact [customerservice@skullcandy.com](mailto:customerservice@skullcandy.com) or 1-888-MY-SKULL (697-5855). Our agents will verify the defect is a manufacturing defect and then help you through the warranty process. This process requires that you:

Register your product. You'll need to provide us with a couple pieces of information to register your product:

- Name (First and last)
- Email address
- Product serial number
- Product SKU#
- Purchase Date
- Phone Number
- Shipping Address

Proof of purchase is required for your warranty to be processed. The location of your purchase, date of your purchase, and purchase price must all be visible, and included with your Skullcandy Gaming Headset in the return package.

Send your product to us for processing:

Attention Gaming Warranty

1441 Ute Blvd. Suite 250

Park City UT, 84098

After receipt we'll test the product and either send you a replacement product or email you a Gaming coupon code that can be used toward any of our Skullcandy Gaming products. Please allow 4-6 weeks for your warranty to be processed.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.