

User Manual of Product 1:

GHome Smart Plug Outlet Extender, USB Surge Protector with 3 Individually Controlled Smart Outlets and 3 Smart USB Ports, Works with Alexa Google Home, Wall Adapter Plug for APP Control, 15A/1800W

User Manual of Product 2:

GHome Smart Mini Plug Compatible with Alexa and Google Home, WiFi Outlet Socket Remote Control with Timer Function, Only Supports 2.4GHz Network, No Hub Required, ETL FCC Listed (1 Pack), White

1, My smart plugs will not connect to the app or Wi-Fi. Disconnected.

Please check these steps. Our smart devices required a 2.4g wifi network during the first initial setup.

Please check if your router is dual-band, make sure your 5ghz is disabled while using 2.4g for the device to connect successfully. If you have a Wi-Fi extender/repeater or VPN, unplug it first. Then reset the WIFI plug before connecting. Simply press and hold the power button (for 5 seconds).The smart plug will blink slowly for AP mode and fast blinking for Easy mode.

If there are too many devices connected to the router, the app may be disconnected. Please reset the socket, or change to a place with a better network environment.

2, I don't know if the router is 2.4Ghz or 5Ghz, how to change it?

If your router is dual-band, or both 2.4Ghz and 5GHz, Please change to 2.4Ghz.

Please double-check these steps.

Enter the "Wireless Settings (Wireless)" page of the router (the access method is usually on the label at the back of the router).

Find the 2.4Ghz settings page, change the Wi-Fi name (SSID) to "xxx-2.4G", and save the settings.

Find the 5Ghz settings page, change the Wi-Fi name (SSID) to "xxx-5G", and save the settings.

After the name change is completed, you can find the two Wi-Fi names "xxx-2.4G" and "xxx-5G" on the Wi-Fi search page of the mobile phone, then please choose the 2.4G.

Afterwhich, please click forget the network from the Wifi settings of your phone and reconnect with only 2.4G then, kindly connect the smart devices to the app.

3, I bought a smart plug, you said 3 USB, why only 1 USB port will show on the app?

The 3 smart USB ports are controlled as one, thus only 1 will show on the app.

This smart outlet extender has 3 independently controlled smart outlets(Max 15A), 3 regular hot outlets (not smart, can be used with big-power devices), and 3 smart USB ports (controlled together).

4, My smart outlet extender will not work with

Alexa. How to do?

Here is the connection video, We hope it can help you.
<https://www.youtube.com/watch?v=FX6rmSPASU8>

If your smart devices stopped working with Alexa

1. Open ""Alexa"" app - - click ""Skills&Games"" - -choose ""Your Skills"" and >click ""Gosund app"" - - click ""DISABLE SKILL"". Then ENABLE SKILL again. Update data)

> Note: the name of the plug in the Alexa app must be consistent with the name of the Gosund app.

5, How do they work after a power failure? are the timers still set? is the time and date updated? do they follow dst?

After the power goes down, the wifi plug t should automatically connect or resume its state in the app, and timers are still set as is. The time and date are updated. About DST, it is set automatically in the app.

However, because the router itself will take a certain time to restart and restore the network when the connection times out, it will also cause the connection to fail. You just need to reconnect the smart devices to the app.

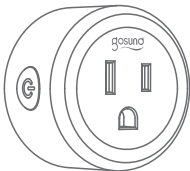
6, How to remove device

Open the smart plug interface of the app, click the edit sign in the upper right corner, click to "Remove Device", and then click "Disconnect"

7, If you have any question

If you receive a broken package or product, or other problems, please feel free to contact Amazon customer service,

gosund



Smart Plug Instruction WP3



2.4G Wi-Fi
Ready



5G Wi-Fi
Not supported

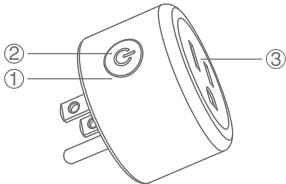
Since the device only supports 2.4G Wi-Fi connection, please ensure that the mobile phone and the device are connected to 2.4G Wi-Fi simultaneously.

Parts Included

Smart Plug	x 1
User Manual	x 1
Binding Voice Assistants Guide	x 1

At a Glance

- ①. ON/OFF Button
- ②. Indicator Light
- ③. Flame Resistant Material



Parameters

Model: WP3

Input: 120V~, 60Hz 10A

Rated Power: 1200W Max.

Main Features



Voice
Control



APP
Control



Scheduled
Control



Family
Sharing



Group
Control



No Hub
Required



Mini Size



V0 Fireproof
Materials

How to Download the Gosund App

Option 1: Search for "Gosund" in the Apple APP Store or Google Play.

Option 2: Scan the QR code to enter the download page.



How to Pair with the Gosund App

1. Open the "Gosund" APP and create your Gosund account.
2. Turn on the plug and put it close to the router when pairing.
3. Press and hold the ON/OFF button for 5 seconds and release it when the plug starts blinking fast to enter the network pairing mode.

You can add a device in two ways.

Option 1. Tap "+" on the upper right corner and select "Auto Scan".

Option 2. Tap "+" on the upper right corner to select "Add Manually", and then select "Socket (Wi-Fi)".

Follow the App instructions to complete the operation.

Reset

Turn on the power, hold the Switch/Pairing button for 5 seconds, and let it go, when the socket starts blinking fast, the reset process is successful.

When the socket is in a new network environment, you need to restore the factory settings, and then reconnect to the network.

Warnings and Precautions

Important!

Keep it out of the reach of children and pets.

Do not use this product in a humid environment or outdoors. It's for indoor use only.

Do not place this product near heating devices, such as microwave ovens, stoves, or radiators.

Protect the product from extreme temperatures, direct sunlight, strong jolts, high humidity, moisture, flammable gases, vapors and solvents.

Do not disassemble, modify, or repair your device, and ask help from the authorized professionals for device malfunction.

Do not use the device when it is no longer working properly or visibly damaged.

Do not store the device for extended periods in poor ambient conditions.

Do not insert your device to another one.

Never use aggressive detergents such as alcohol or other chemical solutions because these could damage the casing or even impair the functioning of the product.

Note: The image shown in the manual is indicative only. If there is inconsistent between the image and the actual product, the actual product shall govern.



Made in China



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