

FAQ & User Guide

- [How hot is the water in the K15 Coffee Maker?](#)

The optimal temperature for brewing beverages in your Keurig K-Cup coffee maker is 192° F. This is the internal temperature of the water in your brewer. However, once your beverage is brewed, the dispensed temperature can vary greatly. In-cup temperature depends on the temperature of the cup and material it is made from. When brewing into an insulated container, such as a foam or paper cup, 180-185°F in-cup temperature is typically attained. In addition, dispensing into a cold ceramic mug will cool the beverage significantly.

- [How much water do I add at a time to the K15 Coffee Maker?](#)

Any amount between 6-10 ounces but no more than 10 ounces.

- [How do I descale the K15 Coffee Maker?](#)

Before you begin, you will need a large ceramic mug, fresh water, descale solution and access to a sink. Do not use a paper cup. STEP 1: FIRST DESCALING SOLUTION RINSE

- Turn on your brewer.
- Pour one third (4.6 oz.) of the Keurig™ Descaling Solution into the cold Water Reservoir then add fresh water to the 10 oz. fill level.
- Place a large ceramic mug on the Drip Tray Plate. Do not use a paper cup.
- Lift the Handle but do not add a K-Cup® pod. After 5 seconds, lower Handle and press the BREW button.
- Once solution is dispensed, discard hot contents into sink.

STEP 2: SECOND DESCALING SOLUTION RINSE

- Repeat above process up until you press the BREW button.
- When BREW button turns solid red, power off as it starts to dispense.
- Let brewer stand for at least 30 minutes.
- Power on the brewer, lift and lower Handle, then press BREW button.
- Discard the hot contents into sink.

STEP 3: FRESH WATER RINSE

- Repeat Step 1 (3 times) – using 10 oz. of fresh water each time.
- You may need to perform additional Fresh Water Rinse cycles if you notice any residual taste.

- [How do I fix a short cup?](#)

If your brewer is not brewing the full amount selected, it may be caused by the following:

- The exit needle is clogged by coffee grounds or cocoa mix. Please refer to page 23 of your user guide for cleaning instructions. (Download user guide below)
- The brewer may need to be descaled. Please refer to the descaling instructions.

- The removable water reservoir was removed during brewing. Place the water reservoir back onto the brewer and perform a cleansing brew without a portion pod.