

## **Troubleshooting steps:**

The best way we have found to remedy that is to boil the charcoal in plain water for 15-20 minutes and letting it cool before re-inserting. However, some might need to boil longer, but so far boiling has been the best way to make a piece particularly full of air pockets sink.

The other option is to wait until all the air pockets slowly empty out which is reflected by the bubbles rising to the surface, but it can take a few days, even up to 10 days if the charcoal is particularly porous.