

Laptops

Accessories

1. Attention: Remarks Of Product Warranty Term

The warranty term differs from one region to another. If you would like to verify the warranty term of the product bought, please kindly contact our local offices.

2. MSI General Product Warranty Policy

The information provided on this website is for information only. MSI seeks to provide accurate and timely information, nevertheless, there may be inadvertent technical or factual inaccuracies and typographical errors, for which we apologize. We reserve the right to make changes and corrections at any time, without notice.

3. Product

In accordance with original manufacturer's products serial number/barcode, Accessories are warranted for 12 months by original manufacturer.

In accordance with original manufacturer's products serial number/barcode, adapter is warranted for 12 months repair service from its manufacture or purchase date after registering online.

4. Warranty Exclusions

MSI's warranty shall not apply, regardless of whether the Product is in-warranty, or out of warranty, in the following situations:

- The Product is damaged by accident, abuse, catastrophe, improper use (including failure to heed instructions or warnings), improper maintenance, inadequate packaging, neglect, misuse, operator error;
- The Product is damaged by external causes, including but not limited to, corrosion, falls, environmental factors (including temperature and humidity), power failure,

faulty power supply, air conditioning, operator, data communications system failure or malfunction;

- The Product is damaged due to alterations, changes, modifications, repair, or other services performed by a third party that is not authorized by MSI;
- Product accessory, apparatus, attachment, or devices that are not originally bundled with the Product, or is not provided by MSI;
- Damage to or loss of any data, program, or removable storage media;
- Installation, relocation, or removal of Product or any accessories, apparatus, attachments or other devices;
- Normal wear and tear, including without limitation, to a Product or Product accessory or part that is consumable or expendable;
- A Product or part where you cannot provide the local warranty card, registration number, or purchase receipt issued by MSI Online Store, or where the serial number or label has been defaced or removed;
- Product that is not purchased from the MSI Online Store, or was leased or loaned by a third party;
- Damage caused by shipping carrier;
- Hardware or software incompatibility issue(s);
- Installation, removal, and set-up service charges.

5. To Discern the Original Manufacturer Barcode

Docking S/N stands for Serial Number

In the serial number :

‘S530400201GA6’ represents Parts number

‘00’ represents Version

‘J’ represents year of manufacturing

‘26’ represents week of manufacturing

‘0000XX’ represents Sequence Number



Pen S/N stands for Serial Number

‘S1S0000360’ represents Parts number

‘D22’ represents Vendor

'10' represents version no
'L' represents year of manufacturing
'02' represents week of manufacturing
'0000XX' represents Sequence Number



S1S0000360D2210L020000



<https://us.msi.com/page/warranty>