

Tikom V500 Cordless Vacuum Cleaner

1-Year Limited Warranty

Tikom warrants the Tikom V500 Cordless Vacuum Cleaner against defects in materials and workmanship for a period of **one (1) year** from the date of purchase.

This warranty applies to the original purchaser of the product and is valid for products purchased from **Tikom or an authorized Tikom retailer** and used for normal household purposes in accordance with the User Manual.

What Is Covered

If the Tikom V500 is found to have a defect in materials or workmanship during the warranty period, Tikom will, at its option, repair the product, replace the defective part, or replace the product with a new or refurbished product of the same or an equivalent model.

Any replacement product or part will be covered only for the remainder of the original warranty period.

What Is Not Covered

This warranty does not cover:

- Normal wear and tear, including filters, brush rolls, and other parts that naturally wear during normal use.
- Normal reduction in battery capacity or runtime due to battery age or use.
- Damage caused by accident, misuse, abuse, neglect, or improper operation.
- Damage resulting from use other than normal household cleaning.
- Damage caused by failure to follow the instructions in the User Manual.
- Damage caused by unauthorized repair, modification, or disassembly.
- Damage caused by the use of incompatible accessories, chargers, or replacement parts.
- Damage caused by fire, flood, power surge, or other external causes.
- Cosmetic damage that does not affect the normal operation of the product.

How to Obtain Warranty Service

To obtain warranty service, please contact **Tikom Customer Support** at **support.us2@tikom.com**. Proof of purchase may be required.

Please have the following information available when contacting us:

- Product model
- Order number or proof of purchase
- Date and place of purchase
- Description of the problem
- Photos or videos of the product, if requested

Tikom may provide troubleshooting assistance before determining whether the product or a part requires repair or replacement.

Important

This warranty is provided in addition to, and does not limit, any rights you may have under applicable consumer protection laws.

The warranty period begins on the original date of purchase. Repair or replacement of the product does not extend the original warranty period.

Customer Support

Tikom Customer Support

Email: support.us2@tikom.com

Website: www.tikom.com

Brand: Tikom

Model: V500

Warranty Period: 1 Year