

## **SOG Warranty Information**

All SOG products are guaranteed against defects in workmanship and materials for the life of the original purchaser. This guarantee is voided (as determined by SOG) by misuse, abuse, improper maintenance, or alterations of the product and does not cover any normal wear or tear that might occur. Using your SOG folding blade or fixed blade knife for any purpose other than cutting or puncturing is considered abuse and may void your warranty.

## **Guarantee Claims**

All guarantee claims should be directed to the factory. U.S. claims should be sent prepaid and insured. For international claims: call, write, or email SOG's Warranty Dept. for information.

**We are not responsible for lost or stolen packages that do not arrive to our facility.**

SOG reserves the right to the repair or replacement of a product at our discretion. Products that are discontinued and not repairable will be replaced with a gift certificate of the last MSRP value, as determined by SOG, which can be used for a future purchase.

## **Examples of Non-Warranted items**

Rusted/spotted/stained blades or handles (coated or not), broken or bent knife tips, worn tool components, dull/chipped knife blades, scratched blade/tool coatings, worn/loose Kraton slabs, sheaths and pouches (if brand new sheaths are determined to be defective they are replaced separately from the knife/tool), and broken/lost thumb studs.

## **SOG Unconditional Pocket Clip Warranty**

Pocket clips can be broken if they are accidentally caught on foreign objects while wearing. To help prevent such occurrences, SOG recommends that you wear your knife in your front pocket, with the knife inside your pocket. If, for whatever reason, your clip bends or breaks and you would like to receive a replacement, fill out the [Clip Request Form](#), or email/call SOG's warranty department. Damage to a knife handle because a clip has snagged is not considered "normal," and any such damage will be assessed under warranty. Learn more about replacing pocket clips in [Knife & Tool Care](#).

## **Sharpening**

SOG offers a sharpening service for our products at the minimal charge of \$12.00

## **Broken Blades**

In the unlikely case that your knife blade breaks, we will do a hardness test on it to see if it is within specs and therefore eligible for replacement.

## **Costs**

SOG will pre-determine the cost of repair or replacement of non-warranted items and communicate the estimated cost to the customer before any work is performed.

## **When returning product for warranty/replacement please do the following**

Include a brief note inside your package stating what you are returning, the claimed defect and how it failed. Also, include inside the package, your name, address, daytime phone number and email address to reach you in case we have any questions.

*If the item has sentimental value, please state that in the note. In some cases, items are replaced.*

## **Send all warranty claims to**

SOG Specialty Knives, LLC.  
Attn: Warranty Dept.  
6521 212th St SW  
Lynnwood, WA 98036  
USA

**For any other questions, either call, fax, or email SOG'S  
warranty department at**

**Phone:** 425-771-6230

**Toll Free:** 1-888-40-KNIFE (405-6433)

**Fax:** 425-771-7689

**Email:** warranty[at]sogknives.com

*SOG Specialty Knives, LLC reserves the right to change specifications, prices, and information on this website without notice.*



## Important Warranty/Repair Information

1. Disassembly or severe modification of your SOG product voids your warranty. Otherwise, your SOG product is covered by a lifetime warranty against manufacturer defects in materials and workmanship. On multi-tools, this applies only to the handles and the plier head, not the individual tool components or pouches. On knives, this does not apply to sheaths/pouches.
2. Loss, theft, misuse, batoning, rust/corrosion, broken blades, and normal wear and tear are not covered by the warranty. Please refer to [www.SOGKnives.com](http://www.SOGKnives.com) for full details.
3. If you need to send us your SOG product for any type of warranty work, fill out all information on this form and include this in the package with your product. This is necessary to process your return or repair work in a reasonable amount of time. You must include an email address to be notified of return shipping information.
4. **FOR SAFETY PURPOSES, PLEASE CLOSE FOLDING KNIVES, SHEATH FIXED BLADES, AND COVER SHARP ENDS FOR THE SAFETY OF OTHERS.**

THIS ITEM HAS SENTIMENTAL VALUE, CALL BEFORE REPLACING

Knife/Tool model: \_\_\_\_\_

Description of problem or work requested: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

**IMPORTANT!**  
Sharp-pointed or sharp-edged instruments such as knives & tools, that are otherwise mailable, **must be wrapped to protect points and edges** from cutting through the outer carton in which they are mailed.

Send to: SOG Knives  
Attn: Warranty Department  
6521 212<sup>th</sup> St SW  
Lynnwood, WA 98036

Contact [Warranty@SOGKnives.com](mailto:Warranty@SOGKnives.com)

or 888-405-6433 option 3 for questions or assistance.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.